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BEFORE THE UNITED STATES COPYRIGHT ROYALTY JUDGES
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Washington, D.C.

IN THE MATTER OF:

: Docket No. 2009-1

ORIGINAL

: CRB Webcasting III

DIGITAL PERFORMANCE RIGHT in

: REBUTTAL PHASE

SOUND RECORDINGS and EPHEMERAL RECORDINGS

: Closing Arguments

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The following pages constitute the

Rebuttal Phase in the above-captioned matter at the

Library of Congress, Madison Building, 101

Independence Avenue, Southeast, Washington, D.C.,

before Vicky Reiner, RMR, CRR, of Capital

Reporting Company, a Notary Public in and for the

District of Columbia, beginning at approximately

9:44 a.m. when were present on behalf of the

respective parties:

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4	JUDGE STANLEY C. WISNIEWSKI	
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1 PROCEEDINGS 2 CHIEF JUDGE SLEDGE: Good morning, everyone. Welcome back. 4 MR. MALONE: Yes, sir, thank you. I do have 5 a preliminary matter, Your Honor. 6 CHIEF JUDGE SLEDGE: The interim between the 7 last time we were together hadn't produced all the settlements that we fully expected you to present to But other than that, we've gotten a lot of information from you. 10 11 We are here for closing arguments after the record has been closed, to hear any emphasis that you 12 13 wish to add to matters that you have already presented 14 We have gotten and accepted your time periods 15 for the closing arguments. You're very generous in the time that has been divided. And I wonder why you 16 17 feel like that you will need that kind of time just to emphasize the matters. Maybe you're expecting a good period of time of dialogue. And that's always a 19 20 possibility that you can't control. So absent a 21 dialogue, maybe there would not be near the need for the time that you have allocated.

502 1 We'll see how you manage that to determine whether we will be able to finish in one seating or 2 whether we will need to have any interruption for 3 midday. But perhaps you will not use enough of the 5 allocated time that we'll be able to conclude the arguments this morning without an interruption. 7 Mr. Malone. MR. MALONE: Good morning, Your Honor. CHIEF JUDGE SLEDGE: Good morning. 10 MR. MALONE: I would like to introduce to 11 the bench my associate Matthew Schettenhelm. 12 CHIEF JUDGE SLEDGE: Welcome, 13 Mr. Schettenhelm. 14 MR. MALONE: A name you've seen various places. Here he is in person. 15 16 CHIEF JUDGE SLEDGE: Thank you. All right. 17 Are there any other announcements before we begin the 18 arguments? 19 Well, thank you. Mr. Handzo. 20 CLOSING ARGUMENTS ON BEHALF OF SOUNDEXCHANGE, INC. 21 MR. HANDZO: Thank you, Your Honor. I say having the podium on this side of the courtroom is

503 going to throw me off. I'll do my best. That's right. 2 CHIEF JUDGE SLEDGE: 3 wanted to see how flexible you are. Well, with our renting space from Copyright, we never know what conditions things will be when we find them. what we found today. 7 MR. HANDZO: May it please the Court, David Handzo on behalf of SoundExchange. I'm going to start in I think the obvious place by talking about the 10 evidence supporting the commercial rates. Then I'll address, I think, much more briefly the noncommercial 11 12 rates, ephemerals. And I'll certainly try and leave 13 time at the end to answer questions from Judge Roberts 14 about terms. 15 JUDGE ROBERTS: I might surprise you today. 16 I may ask nothing. 17 MR. HANDZO: That wouldn't disappoint me, 18 Judge Roberts. JUDGE ROBERTS: I would imagine not. 19 20 MR. HANDZO: And I do expect not to use all 21 of my time. But I would ask that, to the extent that I don't, if there is some rebuttal within those time

- 1 limits, the Court would permit me to do that.
- 2 With respect to the commercial rates, the
- 3 parties have offered the courts three benchmarks or
- 4 models that provide a basis to set the rates here.
- 5 There's the interactive services benchmark testified
- 6 to by Dr. Pelcovits, the NAB and commercial webcaster
- 7 settlements negotiated under the Webcaster Settlement
- 8 Act, and the modeling approach offered by Dr. Fratrik
- 9 on behalf of Live365.
- Now, just at a high level, I would submit
- 11 that Dr. Fratrik's model is one that can be rejected
- 12 out of hand. With all due respect to Dr. Fratrik,
- 13 it's really kind of a ramshackle affair. He uses cost
- 14 data and subscription revenues from Live on the
- 15 assumption that it's typical, without any showing that
- 16 it really is. But he then abandons his assumption
- 17 that Live is typical and gets his ad revenue data from
- 18 an industry-wide survey by ZenithOptimedia.
- But then he takes the number of
- 20 industry-wide plays from a different source,
- 21 AccuStream, and he cobbles that all together.
- 22 And Dr. Fratrik tops it off by assuming that

- 1 webcasters will exit the market unless they can earn a
- 2 20 percent operating margin, a number which he gets
- 3 from terrestrial radio markets, although he concedes
- 4 that terrestrial radio has higher barriers to entry,
- 5 higher capital costs which would ordinarily result in
- 6 them earning a higher operating return than webcasters
- 7 do.
- Just as problematic, and actually probably
- 9 more problematic than all of that is the fact that
- 10 Dr. Fratrik excluded from his calculations something
- 11 like 40 percent of the revenue that Live earns from
- 12 what it calls its broadcaster business. So at the end
- 13 of the day, I would submit that Dr. Fratrik's model
- 14 can't be relied on and can't be fixed.
- 15 SoundExchange has offered two things.
- 16 First, the WSA agreements with the NAB and with
- 17 commercial webcasters.
- JUDGE WISNIEWSKI: Forgive me, why should we
- 19 care about that 40 percent that's been excluded?
- 20 MR. HANDZO: You should care about it
- 21 because it is an integral part of Live's business.
- 22 And because, as Live's own expert, Dr. Salinger,

- 1 testified, if you were setting rates for Live, to the
- 2 extent that Live earns those what they call
- 3 broadcaster revenues, in part because of their ability
- 4 to offer webcasting services, Live would naturally
- 5 consider the value of those broadcaster revenues when
- 6 they decide what royalty they would be willing to pay.
- 7 So Dr. Ordover, Dr. Salinger and
- 8 Dr. Pelcovits actually all agreed that, what they try
- 9 and separate out as their broadcaster business, as
- 10 opposed to their webcaster business, are really all
- 11 part of the same business. It's one unitary whole.
- 12 Each one influences the other. So what you will pay
- 13 for an input to one is going to be determined in part
- 14 by the revenues that you earn from the whole. And so
- 15 it does need to be considered.
- 16 CHIEF JUDGE SLEDGE: Mr. Handzo, Live made
- 17 such a concerted effort of intertwining their
- 18 descriptions of their services and confusing the
- 19 descriptions of their services. I want to make sure I
- 20 understand what your -- how you're using what they did
- 21 to confuse us. When you say broadcasting, Live ended
- 22 up by saying that their broadcasting services was

- 1 their webcasting service. Is that what you're
- 2 meaning?
- MR. HANDZO: Yes. I mean, unfortunately,
- 4 Judge, I can't give you the definition. It's their
- 5 definition. I don't think it makes any sense. I
- 6 think the reason they've never been able to define for
- 7 you a distinction between broadcasting and webcasting
- 8 is because there isn't one. That's my point. It's
- 9 all one thing.
- And so I'm necessarily using those terms
- 11 because they did. But I don't subscribe for a second
- 12 to the notion that these are actually separate
- 13 businesses that you can separate. They're not at all.
- 14 So there isn't a definition that you can come up with
- 15 that adequately describes one versus the other because
- 16 they're the same thing.
- Now, with respect to the analysis that
- 18 SoundExchange offered, one thing offered by
- 19 Dr. Pelcovits was the WSA agreements with the NAB and
- 20 commercial webcasters originally negotiated with
- 21 Sirius/XM.
- 22 And the rates in those agreements apply to

- 1 the precise rights for which this Court is now setting
- 2 rates for the same rate period. And they were
- 3 voluntarily negotiated on behalf of webcasters
- 4 representing a substantial part of this market. And I
- 5 would submit that that makes those compelling evidence
- 6 that the Court should consider.
- 7 And the third analysis that was offered in
- 8 this case, again by Dr. Pelcovits, is the interactive
- 9 benchmark. Benchmarking analysis of course is widely
- 10 accepted and has been utilized by this court in its
- 11 decisions in the past. There's really no dispute in
- 12 this case that if you're going to use a benchmarking
- 13 approach, the sort of on-demand interactive market is
- 14 the appropriate benchmark market to look at. No one
- 15 has disputed that.
- So I would submit that Dr. Pelcovits's
- 17 benchmark analysis, too, is compelling evidence.
- Now, I want to dive into a little deeper
- 19 detail with all of those. But before I do that, I
- 20 want to take a minute to talk about SoundExchange's
- 21 rate proposal.
- 22 SoundExchange proposes rates that fall in

- 1 between the rates in the WSA agreements and the rates
- 2 derived from the interactive services benchmark,
- 3 albeit closer to the former. Those start at .0021
- 4 dollars per play in 2011 and step up to .0029 dollars
- 5 per play in 2015.
- 6 And that increase over time is similar to
- 7 what you see in the WSA agreement. So there is
- 8 economic evidence to support it.
- 9 Now, Live has attacked that rate proposal
- 10 because SoundExchange has not proposed rates that are
- 11 precisely the interactive benchmark rate or precisely
- 12 the WSA rates, but rather are somewhere in between.
- 13 And it seems to be Live's position that if there's a
- 14 range of reasonable rates, you have to propose rates
- 15 either at the very top of the range or at the very
- 16 bottom of the range, but not in between. I think that
- 17 ignores what Dr. Pelcovits says and it's really just
- 18 contrary to common sense.
- 19 It would be nice if economists always had
- 20 available to them perfect and complete data and were
- 21 always able to predict the future behavior of markets
- 22 with mathematical precision to the 15th decimal point,

- 1 but that's just not reality. Economists necessarily
- 2 have to work with imperfect data and less than totally
- 3 complete data. And as a result, it's natural to
- 4 expect that what economists are going to come up with
- 5 is not one precise number but rather a range within
- 6 which the market would set rates.
- 7 That's what Dr. Pelcovits did. And as he
- 8 testified, anything that falls within that range is a
- 9 reasonable market rate in this case. So there is
- 10 support from Dr. Pelcovits's testimony for the
- 11 SoundExchange rate proposal. Indeed I believe we
- 12 asked Dr. Pelcovits about that.
- 13 CHIEF JUDGE SLEDGE: There was complaint
- 14 that no witness presented and supported the
- 15 SoundExchange proposed rates. What's your response to
- 16 that?
- MR. HANDZO: Well, I would disagree with
- 18 that a little bit because I believe Dr. Pelcovits was
- 19 asked about the SoundExchange rate proposal. In fact
- 20 I believe those rates actually are in Dr. Pelcovits's
- 21 written testimony. And what he said is yes, I know
- 22 what the SoundExchange rate proposal is, and yes, that

- 1 falls within the range of reasonable rates that I've
- 2 identified, and therefore I believe that is an
- 3 appropriate for the Court to set.
- 4 So there is that economic analysis. Now, as
- 5 far as sort of a noneconomist witness testifying about
- 6 the rate proposal, frankly I'm not sure that would be
- 7 terribly relevant to the Court.
- 8 It seems to me the question really here is
- 9 is there economic support for it. From
- 10 Dr. Pelcovits's testimony, there is.
- JUDGE WISNIEWSKI: But Dr. Pelcovits didn't
- 12 address the issue of an increasing number.
- MR. HANDZO: That may be right. I frankly
- 14 don't recall. As I say, I think there is,
- 15 nevertheless, support for it because in the WSA
- 16 agreements, there is that step up over time. And this
- 17 essentially kind of mirrors the way that steps up. So
- 18 there -- you can look at that evidence and see that
- 19 willing buyers and willing sellers have agreed to
- 20 increase the rates over time.
- 21 JUDGE WISNIEWSKI: But Dr. Pelcovits did not
- 22 provide that as part of his analysis on the benchmark

- 1 that he used.
- 2 MR. HANDZO: No, I think what he did was he
- 3 sort of agreed that that rate proposal which includes
- 4 the step up is a reasonable marketplace rate. I don't
- 5 recall that he specifically addressed the increase --
- 6 the amount of the increase from each step. But,
- 7 again, it does track the WSA agreements.
- Now, just going back maybe into a little
- 9 more detail into each of these methods of analysis and
- 10 the particular criticisms that have been leveled by
- 11 Live at some of them. I'll start with the interactive
- 12 services benchmark.
- As I said, benchmarking analysis, I think
- 14 widely accepted generally and by this court. Although
- 15 Dr. Salinger in his written testimony called
- 16 benchmarking a conceptual shortcut, it turns out that
- 17 actually the one time he testified in a rate setting
- 18 proceeding, he himself used a benchmarking analysis.
- 19 So it's clearly supportable.
- 20 Again, no one -- there were three economists
- 21 who testified here, Dr. Fratrik, Dr. Pelcovits --
- 22 actually four, Pelcovits, Ordover, Salinger, Fratrik.

- 1 Nobody has suggested that you should look at -- if
- 2 you're going to use a benchmarking analysis, that
- 3 there's any different market that you should look at
- 4 besides the on-demand market.
- 5 Obviously the key to any benchmarking
- 6 analysis is to appropriately adjust for the
- 7 differences between the benchmark market and the
- 8 target market. Here the significant difference
- 9 between the two markets is interactivity. And as
- 10 Dr. Pelcovits explained, he adjusted for this
- 11 difference between the markets based on his conclusion
- 12 that the ratio between the revenue per play and the
- 13 royalty per play would be approximately the same in
- 14 both.
- And Dr. Salinger, Live's rebuttal expert,
- 16 really had no quarrel with that conclusion. It's
- 17 basically the same approach that Dr. Pelcovits used in
- 18 the Webcasting II case, which this Court accepted.
- I think Live has one, what I'll call big
- 20 picture challenge to what Dr. Pelcovits did.
- 21 Dr. Salinger faults Dr. Pelcovits for using what he
- 22 says are the wrong revenue numbers in the statutory

- 1 webcasting market. He argues that Dr. Pelcovits
- 2 should have used the sort of lower revenue numbers
- 3 reflecting revenues obtained from ad-supported
- 4 services as opposed to revenues from subscription
- 5 services.
- And that argument is wrong for a variety of
- 7 reasons. First and maybe most importantly,
- 8 Dr. Salinger assumes a market where webcasting
- 9 revenues are attributable only to ad revenue or
- 10 subscription revenue. And that's simply not correct.
- 11 Webcasters make money from music in lots of ways
- 12 beyond just selling ads and subscriptions. And Live
- 13 itself is a very good example of that.
- As we started to discuss a little bit
- 15 earlier, Live sells ads, it sells subscriptions, but
- 16 over 40 percent of its revenue comes from what it
- 17 calls its broadcast service. And I can't really
- 18 define it, but basically they appear to be referring
- 19 to selling bandwidth and back office services to
- 20 people who want to webcast.
- 21 But as much as Live wants to say those are
- 22 separate lines of business, they're not. Live's

- 1 ability to sell what it calls broadcast services is
- 2 substantially enhanced by the fact that it's offering
- 3 those so-called broadcasters the opportunity to be
- 4 part of Live's webcasting business. In fact I think
- 5 we saw that in some of the documents where they're
- 6 actually -- their promotional materials to their
- 7 so-called broadcasters say, you know, the first reason
- 8 why you should be a broadcaster with Live, ability to
- 9 be part of our webcasting network, have your station
- 10 on as one of our channels. So they're obviously using
- 11 one to sell the other.
- 12 And Dr. Salinger actually acknowledged that.
- 13 He -- I asked and he agreed that Live earns revenues
- 14 in addition to ad and subscription. He agreed
- 15 specifically that if you're setting a royalty for
- 16 Live, you would have to take that additional revenue
- 17 from what they call broadcasting into account when you
- 18 determine what the appropriate royalty is. So that's
- 19 coming from their own witness.
- 20 But then when Dr. Salinger faults
- 21 Dr. Pelcovits for allegedly assuming more revenue per
- 22 play than there is, Dr. Salinger pretends that

- 1 webcasters only earn revenue from ads and subscription
- 2 when he knows perfectly well that's not the case, and
- 3 he knows it because the entity that retained him,
- 4 Live, earns 40 percent of its revenue in other ways.
- 5 It's not just Live that does that.
- 6 Dr. Ordover testified about the different business
- 7 models in the webcasting market. And as he testified,
- 8 there are portals like AOL and Yahoo, which, in
- 9 addition to selling advertising, are using music to
- 10 bring people into the portal so that they will go
- 11 other places and look at ads on other sites, or using
- 12 music to help keep them there longer. So it's
- 13 enhancing their overall business in a way that earns
- 14 money for them that's not reflected directly in
- 15 advertising revenues that are directly related to the
- 16 webcasting.
- 17 The Rhapsody service, which formerly was
- 18 owned by Real and I think is now independent, uses
- 19 statutory webcasting in large part to upsell to its
- 20 subscription on-demand service.
- 21 Terrestrial broadcasters who simulcast are
- 22 using webcasting essentially to enhance their

517 terrestrial service and prevent people from leaving that service and going to webcasting, or reaching consumers who are beyond the range of their terrestrial signal. 5 So there are lots of different ways that webcasters are using music to make money -- I promise I won't use the word "monetize" -- but to make money 7 without --9 JUDGE WISNIEWSKI: You just did. 10 MR. HANDZO: I won't use it again. To make 11 money that doesn't involve advertising and subscription, which is all that Dr. Salinger 12 13 considered. And I think the proof of that comes when you 14 look at how Dr. Salinger tried to prove his thesis 15 that the revenues Dr. Pelcovits was using were too 16 17 low. 18 The first thing he did was he tried to 19 figure out what the average revenue per play was for 20 Pandora and Live. And then he averaged the two in order to claim that the number is too low and the

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rates were unaffordable.

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In fact, actually, if you look at the number 1 that Dr. Salinger calculated for Live, I think it came out to be .0048 dollars per performance, looking just at the ad revenue and subscription and not at any other revenue. Now, Dr. Salinger said, okay, 5 Dr. Pelcovits's analysis would show that the ratio of 7 the royalty to the revenue is about 47 percent. is the royalty tends to be about 47 percent of the Well, if you take that .0048 that he calculated for Live as its revenues just from ad and 10 subscription, and apply that ratio, actually you come 11 12 out right about where SoundExchange's rate proposal 13 is. 14 So Dr. Salinger's testimony doesn't prove his point. Actually it kind of proves ours, that the 15 rate proposal is perfectly appropriate. 16 17 The other thing, in order to get that number down, what he did was he averaged the Live number with 18 19 the Pandora number. But the Pandora number that he got, he got the total revenues from a couple of 21 newspaper articles. I mean, which does not seem to be

a terribly reliable source of information.

- 1 indeed, Dr. Salinger didn't really claim that it was.
- 2 He kind of backed off and said well, this is really
- 3 just illustrative. It's just not something that can
- 4 be relied on.
- 5 The other way that Dr. Salinger tried to
- 6 approach it was to look at industry-wide advertising
- 7 revenues and subscription revenues. And he tried to
- 8 construct an overall average of what webcasters earned
- 9 from those two sources.
- 10 And the way he did that was he looked at --
- 11 for the advertising market, he looked at AccuStream
- 12 data for industry-wide revenue. And with respect to
- 13 the AccuStream data, Dr. Salinger doesn't know how
- 14 AccuStream collects its data. He doesn't know how
- 15 many webcasters AccuStream gets data from or whether
- 16 actually AccuStream gets data from any webcasters.
- And by the way, actually I think AccuStream
- 18 is exactly the same report that this court faulted
- 19 Dr. Brynjolfsson for relying on in the Web II case.
- 20 There's another source of industry-wide
- 21 revenue. That's the ZenithOptimedia report that
- 22 Dr. Fratrik relied on. And it reports twice the

- 1 revenue, ad revenue that AccuStream reports.
- 2 Dr. Salinger rejected that report without even talking
- 3 to Dr. Fratrik who relied on it. So I think his data
- 4 is highly suspect, to say the least.
- 5 And then with respect to subscription
- 6 revenue, Dr. Salinger concluded that .24 percent of
- 7 plays are subscription supported. But he admitted
- 8 that number was based on just a portion of the -- a
- 9 subset of the webcasting business. He didn't look at
- 10 the whole webcasting business. He excluded, for
- 11 example, webcasters like Sirius/XM, which is entirely
- 12 subscription supported.
- 13 So in short, his data is flawed. And at the
- 14 end of the day, the more important point is that it's
- 15 not Dr. Pelcovits who failed to consider how
- 16 webcasters earn money. It's Dr. Salinger who failed
- 17 to consider all the ways they earn money.
- 18 Live has a number of other challenges to the
- 19 Dr. Pelcovits benchmark analysis. But I don't
- 20 actually think they require extended discussion. And
- 21 in some cases I'm not capable of giving them extended
- 22 discussion. And in particular, there's a criticism of

- 1 the regression analysis by Dr. Pelcovits which I
- 2 certainly am not going to hold myself out as a
- 3 regression expert.
- 4 But the principal point here is that that
- 5 criticism is simply irrelevant. And Dr. Salinger
- 6 basically said this criticism is irrelevant.
- 7 The reason it's irrelevant is that the
- 8 regression was part of Dr. Pelcovits's method of
- 9 calculating the interactivity adjustment. And he
- 10 calculated it two ways. One way was he looked at the
- 11 ratio between the subscription prices in the
- 12 interactive market and the subscription prices in the
- 13 statutory webcasting market and came up with a ratio.
- 14 And then he did basically the same thing. But,
- 15 instead of using the actual prices in the webcasting
- 16 market for subscription services, he came up with a
- 17 number based on a regression.
- And Dr. Salinger said, look, I think he did
- 19 his regression wrong. But, you know, it really
- 20 doesn't matter because he had two ways of calculating
- 21 this. I didn't like the one way but the other way is
- 22 fine. So at the end of the day, it doesn't really

522 1 matter. 2 Dr. Salinger also faulted Dr. Pelcovits for 3 failing to consider --JUDGE WISNIEWSKI: Did he say it doesn't 4 5 matter or it results in a somewhat different number? 6 MR. HANDZO: I think it would result in a very slightly lower number. But it wouldn't be -- it would still be above SoundExchange's rate proposal. 9 JUDGE WISNIEWSKI: Thank you. MR. HANDZO: Dr. Salinger also faulted 10 Dr. Pelcovits for failing to consider indie contracts, 11 which he said would be a problem if, but only if, two 12 things were true. Number 1, indies were a significant 13 part of the market, and number 2, indies were likely 14 15 to agree to royalties less than what the majors agreed 16 to. 17 The problem is that Dr. Salinger couldn't say any of those things. He admitted that he didn't 18 19 know what percentage of the market indies represent. And he also admitted that he really didn't know and 20 didn't have an opinion on whether indies would sell 21 their music for more or less or the same as -- as the 22

- 1 majors.
- 2 He did say he thought there were some
- 3 contracts where indies sold music for less but he
- 4 hadn't read them. He didn't know how many there were.
- 5 He didn't know what dates they were. And as I say, I
- 6 think that his final word on the subject was to admit
- 7 that he had no opinion.
- 8 So he faulted Dr. Pelcovits for not using
- 9 indie contracts, but then said it only matters if
- 10 these two things are true, and I don't know whether
- 11 they're true or not. So there's really not much to do
- 12 with that.
- Dr. Salinger also faulted Dr. Pelcovits for
- 14 not taking into account the sort of trends in the
- 15 numbers. And this issue relates to Dr. Pelcovits's
- 16 use of the effective per play rate in the interactive
- 17 on-demand market. Basically he was trying to figure
- 18 out what effective per play rate was paid by on-demand
- 19 services. And he looked at it for I believe a period
- 20 of 3 years and averaged that.
- 21 And Dr. Salinger said no, no, no, the trend
- 22 was downward over that time. So you should have taken

- 1 the last year, which would have given you a lower
- 2 effective per play rate. But it's sort of the same
- 3 thing. It doesn't matter.
- 4 Dr. Salinger said that what you -- you know,
- 5 the fix for that problem would be to multiply the
- 6 Pelcovits derived rate by .01917 over .02194. And I
- 7 haven't done the math myself but I am reliably
- 8 informed and therefore believe that if you do that
- 9 math, once again, the change to the interactive
- 10 benchmark is going to be so small that it's still
- 11 above the rates that SoundExchange proposes. So at
- 12 the end of the day it's -- whatever you make of that
- 13 criticism, it doesn't affect the outcome here.
- 14 So I would submit to you that the evidence
- 15 in this case, as the evidence was in Web II, is that
- 16 interactive on-demand market is a solid basis to set
- 17 the rate. It's even more so, because in this case, we
- 18 have corroboration in the form of the WSA agreements.
- As you know, there are two agreements
- 20 covering for-profit webcasters. The first was
- 21 negotiated between SoundExchange --
- JUDGE WISNIEWSKI: Again, I'm confused by

- 1 the term you just used of corroboration. Because you
- 2 had previously referred to them as a separate
- 3 benchmark.
- 4 MR. HANDZO: You know, actually, I have to
- 5 say, as I said the word "corroboration," I immediately
- 6 regretted it before you even said that. I think that
- 7 was probably a poor choice of words. I think that's
- 8 not really the way we are looking at them. They are
- 9 in fact two different ways of coming up with the rate
- 10 that have their independent values. And I think you
- 11 should look at them as setting a range.
- But I do think it's useful to look at them
- 13 because -- well, for a number of reasons. One is that
- 14 obviously they are agreements with voluntary buyers.
- 15 They do cover a substantial percentage of the
- 16 webcasting industry. And it's the same right being
- 17 sold that is at issue in this court.
- Now, obviously these negotiations took place
- 19 in circumstances where the rate would be set by this
- 20 court in the event that the parties failed to reach an
- 21 agreement. So economists don't really like to refer
- 22 to them as marketplace benchmarks.

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But as Dr. Ordover testified, and I think 1 2 Dr. Salinger agreed, when buyers are negotiating a rate in a situation where the failure to reach a deal 3 results in a rate-setting procedure, that the buyers anticipate that the Court is going to set a market rate, then they're unlikely to agree to a higher than market rate. And that's the circumstance here. So there is reason to rely on these rates because the circumstances in which they were 10 negotiated, although it was overshadowed by a 11 potential regulatory proceeding, everybody expected that the outcome of that regulatory proceeding is to 12 13 set a market rate. And so that's what they would try 14 and achieve in their negotiation. 15 The WSA agreements, though, I think are 16 particularly useful here because they -- they shed 17 some additional light on this market. 18 One of the primary arguments by Live that I 19 referred to earlier is that the interactive benchmark 20 market is really looking a lot at the subscription 21 services. Well, these WSA agreements, at least the

WSA agreement with the NAB broadcasters, involves

- 1 services that are ad supported. They are not
- 2 subscription services.
- 3 So when the Court looks at the range of
- 4 rates calculated by Dr. Pelcovits, you have the
- 5 interactive services benchmark at the upper bound, and
- 6 voluntary agreements with ad-supported broadcasters at
- 7 the lower bound.
- And it simply can't be said that
- 9 SoundExchange's evidence in this case ignores
- 10 ad-supported webcasters. It doesn't, because that's
- 11 exactly what the agreement with the NAB broadcasters
- 12 is.
- 13 So with that, I want to turn to Live's
- 14 challenges to the WSA agreements. First, Live argues
- 15 those agreements were negotiated by SoundExchange
- 16 rather than the individual record companies, and that
- 17 for that reason they are not useful evidence.
- And it is, of course, true that this court
- 19 has held that the willing sellers in the hypothetical
- 20 market are the record companies, or the individual
- 21 record companies. But the statute doesn't require
- 22 that a voluntary agreement between a willing buyer and

- 1 willing seller -- doesn't require that the court can
- 2 only consider agreements between the actual
- 3 hypothetical willing buyers and willing sellers. The
- 4 court can consider, you know, any useful evidence.
- 5 The question really becomes what effect does it have
- 6 that SoundExchange was the seller in this case as
- 7 opposed to the individual record companies.
- And we address that in the testimony. The
- 9 economists who have testified in this case actually
- 10 all agreed that whether negotiations by SoundExchange,
- 11 rather than the record companies, would result in a
- 12 higher or lower rate depends on whether the buyers
- 13 view the record companies as complements or
- 14 substitutes. If the buyers view the record companies
- 15 as complements, then the effect, according to
- 16 Dr. Ordover and Dr. Salinger, of having SoundExchange
- 17 negotiate is that it would result in actually a lower
- 18 rate than what would have been negotiated by the
- 19 individual record companies on their own.
- 20 And as Dr. Ordover explained, the NAB
- 21 companies, at least, would necessarily view the sound
- 22 recordings controlled by individual record companies

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- 1 as complements.
- 2 The reason for that is this. The NAB
- 3 broadcasters create their programming for their
- 4 terrestrial business in the first instance where they
- 5 don't need a license. And so they're incorporating
- 6 music from all of the record companies because they
- 7 don't need licenses and they don't need to pay for it
- 8 so they have music from everybody.
- 9 Then, having created that programming for
- 10 their terrestrial broadcasting, they're then trying to
- 11 put it out over the Internet. Now, they've got
- 12 essentially baked into their programming music from
- 13 all the record companies, so they need licenses from
- 14 all the record companies. In that circumstance, it's
- 15 kind of unique, but in that circumstance they're going
- 16 to view the record companies as complements, not
- 17 substitutes.
- And, again, according to Dr. Salinger and
- 19 Dr. Pelcovits, that means that SoundExchange
- 20 negotiating on behalf of the record companies is
- 21 likely to result in a lower rate, not a higher rate.
- 22 Live has argued that this court found in

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Web II that webcasters don't necessarily need all of	
the major record companies. But Live is simply	
ignoring the particular argument that Dr. Ordover	
made, which is, whatever it might be more generally,	
if you're looking at the NAB broadcasters in that	
particular settlement, the NAB broadcasters really do	
need all of the record companies, and for that reason	
these are complements and the rate would be lower.	
There are other reasons why the negotiations	
by SoundExchange on behalf of the record companies	
doesn't really present an issue here. Again, one of	
them is that the parties were negotiating in a context	
where they had resort to this court if their	
negotiations failed to produce an agreement.	
And the fact that a rate-setting procedure	
exists to set a market rate in the absence of an	
agreement would tend to restrain any exercise of	
market power that SoundExchange might otherwise have	
had were it negotiating on behalf of everyone where	
there wasn't a regulatory setting. And Dr. Salinger,	
again, agreed with that.	
Also in this case, in the case of the NAB	
	Web II that webcasters don't necessarily need all of the major record companies. But Live is simply ignoring the particular argument that Dr. Ordover made, which is, whatever it might be more generally, if you're looking at the NAB broadcasters in that particular settlement, the NAB broadcasters really do need all of the record companies, and for that reason these are complements and the rate would be lower.  There are other reasons why the negotiations by SoundExchange on behalf of the record companies doesn't really present an issue here. Again, one of them is that the parties were negotiating in a context where they had resort to this court if their negotiations failed to produce an agreement.  And the fact that a rate-setting procedure exists to set a market rate in the absence of an agreement would tend to restrain any exercise of market power that SoundExchange might otherwise have had were it negotiating on behalf of everyone where there wasn't a regulatory setting. And Dr. Salinger, again, agreed with that.

- 1 agreement, SoundExchange was negotiating with the NAB,
- 2 an entity that represented a large number of buyers.
- 3 As Dr. Ordover testified, that fact gave the buyers
- 4 substantial market power as well, which would offset
- 5 any market power that could have been exercised by
- 6 SoundExchange.
- 7 So the fact that these agreements were
- 8 negotiated by SoundExchange should not affect the
- 9 outcome here.
- 10 Dr. Salinger also argued that you should
- 11 reject the WSA agreements because the sellers, the NAB
- 12 or Sirius/XM, may have been engaged in a strategy of
- 13 raising their rivals' costs.
- Now, that I think it has to be said is a
- 15 theory that is wholly and totally devoid of any
- 16 evidence. There is simply no evidence in this record
- 17 to say that's what the buyers in those agreements were
- 18 trying to do, despite the fact that SoundExchange
- 19 produced its negotiating documents with respect to
- 20 those agreements.
- 21 And in any event, that strategy of trying to
- 22 raise your rivals' costs would not work unless

- 1 SoundExchange decided to go along with it. Because if
- 2 SoundExchange obtained a higher than market rate from
- 3 the NAB companies and Sirius/XM, but then gave a lower
- 4 rate to other webcasters, that strategy would have
- 5 backfired on the NAB and Sirius/XM. They would have
- 6 been paying higher rates and their competitors would
- 7 wind up paying lower rates. They would have only
- 8 succeeded in raising their own costs vis-a-vis their
- 9 competitors, not the other way around.
- There's certainly no evidence in this case
- 11 that SoundExchange decided to help the NAB beat its
- 12 competition.
- 13 For that matter, in a sense, in order for
- 14 the raising rivals' cost strategy to work, this court
- 15 in effect would have to go along with it as well.
- 16 Because if the NAB companies and Sirius/XM agreed to
- 17 pay an above market rate, and then other webcasters
- 18 came to this court and the court set a lower rate for
- 19 those webcasters, the NAB and Sirius/XM would have
- 20 shot themselves in their collective foot. Again, they
- 21 would have been stuck paying higher rates when their
- 22 competitors get lower rates.

- 1 So you wouldn't go into the strategy,
- 2 because you would have no way to assure yourself that
- 3 this court isn't going to set an appropriate market
- 4 rate which, according to Dr. Salinger, would be lower
- 5 than what the NAB and Sirius/XM agreed to pay. So it
- 6 really just doesn't make a lot of sense.
- 7 I think the thing that puts an exclamation
- 8 point on that argument is that there is a way that NAB
- 9 and Sirius/XM could have tried to protect themselves
- 10 against that downside risk of this strategy that
- 11 Dr. Salinger hypothesizes.
- 12 The way to protect yourself would have been
- 13 to put a most-favored nations clause in the
- 14 agreements, so that if anybody else got a lower rate
- 15 than the NAB companies or Sirius/XM, they would get
- 16 the benefit of that lower rate. That isn't what
- 17 happened. There isn't a most-favored nations clause,
- 18 I believe, in the Sirius/XM agreement, and there's a
- 19 limited one in the NAB agreement. But actually the
- 20 limited one only applies to lower rates to other
- 21 broadcasters. It doesn't apply to any rates that this
- 22 court would set or to lower rates for nonbroadcaster

- 1 webcasters.
- 2 So it doesn't make any sense to say that
- 3 they were pursuing a strategy of raising their rivals'
- 4 costs because they didn't do the obvious thing that
- 5 one would do to protect your side against that
- 6 downside risk of putting in a most-favored nations
- 7 clause.
- 8 Dr. Fratrik has a few other arguments about
- 9 why you should ignore the WSA agreements. He argues
- 10 that because the NAB negotiated separate limited
- 11 performance complement waivers with the record
- 12 companies, the NAB got a benefit for which they are
- 13 willing to pay higher rates.
- Now, I characterize those as limited waivers
- 15 because they were limited. They weren't across the
- 16 board performance complement waivers. Basically what
- 17 they said was we'll give you a performance complement
- 18 waiver only and to the extent that you are
- 19 broadcasting traditional broadcasting, terrestrial
- 20 broadcasting kinds of programming, which tends to be
- 21 very broad-based, not, you know, six songs from one
- 22 album all in a row. In fact most of the waivers, even

- 1 though they're a waiver, they preclude doing that. So
- 2 it was not a broad, across the board waiver.
- 3 But in any event, the problem with
- 4 Dr. Fratrik's argument is that both the NAB companies
- 5 and the record companies anticipated a benefit from
- 6 the waivers.
- 7 For the record companies, the expectation
- 8 was that the waivers would bring more broadcasters
- 9 into the webcasting market, which obviously would
- 10 result in more royalties, which of course would
- 11 benefit the record companies. So they had a reason to
- 12 do it and a benefit to them, which would suggest that
- 13 they're not extracting a higher rate in return for
- 14 this. Where both parties get a benefit from the
- 15 performance complement waiver, there is just no reason
- 16 to think that the price was affected.
- 17 And there's essentially a bigger problem
- 18 with Dr. Fratrik's argument. And that is that if his
- 19 theory were right, then Sirius/XM and the other
- 20 commercial webcasters that are part of the -- that WSA
- 21 agreement should have negotiated materially lower
- 22 rates because they didn't get a performance compliment

- 1 waiver.
- In fact, though, the rates agreed to by 2
- Sirius/XM and the other commercial webcasters are very 3
- close to what the NAB agreed to. So the performance
- complement waivers that the NAB got do not appear to
- have had any impact on the price, since the people who
- didn't get those waivers are paying about the same
- thing.
- Now, Dr. Fratrik also argues that the
- alleged differences in cost structures between 10
- 11 broadcasters and Internet-only webcasters would lead
- to broadcasters and Sirius/XM agreeing to higher rates 12
- 13 than other services could pay.
- 14 He's presented no empirical evidence to
- 15 support that, no empirical evidence that there really
- are different cost structures between the different 16
- 17 webcasters. And he acknowledged that terrestrial
- 18 broadcasters actually incur some costs that
- 19 Internet-only webcasters don't incur, such as the cost
- 20 of an FCC license or paying for on-air talent.
- 21 Now, Live points to the fact that
- simulcasters, broadcasters have no additional 22

537 programming costs for their webcasting because they've 1 already essentially incurred those costs to create 3 their terrestrial programming. But the irony here is, actually, that's also 4 5 true of Live. Live doesn't pay to create its programming either because the people it calls its broadcasters, who actually pay for the privilege of doing this, create the programming for them. So it's really not a distinction here. Essentially Live's argument about the 10 difference in cost structures between broadcasters and 11 other commercial webcasters, is really kind of a 12 13 recycling of the argument that broadcasters made in Web II, except now it's the other way around. 14 Web II, the broadcasters were saying we have to have 15 16 lower rates. Now Live is saying the broadcasters 17 actually can pay higher rates. 18 The bottom line is the Court rejected the flip side of this argument in Web II and it should be 19 rejected again here. 20 21 JUDGE WISNIEWSKI: Mr. Handzo, remind me, do the broadcasters get the same rates when they engage 22

538 in something other than simulcasting? 2 MR. HANDZO: I believe the -- I'm not sure of the answer to that. I'll have to check. Actually 3 the answer is yes, they do. 5 Another argument made by Dr. Fratrik is that the rates agreed to by Sirius/XM and the NAB are higher because they were just avoiding the litigation 7 costs of litigating in this court. 9 Again, I think that's an argument that really doesn't withstand scrutiny. There's evidence in the record that the projections of what the NAB 11 companies would pay in royalties over the upcoming 12 13 license term, it's something like \$230 million. even a tiny increase in the rate would quickly dwarf 14 15 any cost you would save by not litigating. 16 So it just doesn't make sense when you 17 consider the magnitude of the rates that are --18 royalties that are being paid over time. 19 And in any event, the NAB companies always 20 had the option of not settling but also not 21 litigating. Just because you don't have a settlement with SoundExchange doesn't mean that you need to come 22

- 1 to this court and have to litigate. SoundExchange may
- 2 have to, but the others don't. So that argument, too,
- 3 I think can be dismissed.
- 4 Lastly, I think Dr. Salinger argues that the
- 5 rates agreed to under the WSA agreements for the final
- 6 years of the current rate term are lower. And anyone
- 7 who doesn't get those rates, because they're not part
- 8 of that deal, should pay less in the upcoming rate
- 9 term than the NAB companies and Sirius/XM will pay.
- I think that just ignores how markets
- 11 actually work. If someone comes into the market, a
- 12 new webcaster comes into the market in 2012, you would
- 13 expect in an unregulated market that they're going to
- 14 pay the market rate at that time. They're not going
- 15 to be able to go to a seller and say, gee, I would
- 16 like to pay less than everybody else is paying in the
- 17 market right now because everybody else paid less four
- 18 years ago when I wasn't in the market. That's not how
- 19 the market is going to work.
- 20 So I think that argument as well can be
- 21 rejected.
- JUDGE WISNIEWSKI: Mr. Handzo, how is that

540 argument relevant that you just made? They're not a new webcaster. 3 MR. HANDZO: No, they're not. But I think what we're talking about here is setting rates for webcasters generally. And what we're talking about is how would the market set a rate. What rate would the market set in 2012. 7 8 JUDGE WISNIEWSKI: Can you make that same argument, replacing what you used? 9 MR. HANDZO: Yes, I think so. 10 11 JUDGE WISNIEWSKI: With existing webcasters? 12 MR. HANDZO: If you -- there's no reason why the sellers, again, in an unregulated market, would agree to let Live pay less during the upcoming rate 15 term than everybody else is paying. It would be 16 against the interests of those sellers. Because why 17 would you want to let someone who is paying less in 18 effect take market share from the people who are 19 paying more? You would never do that. 20 Once you've got, you know, a rate established, essentially, as your market rate, that's what you're going to want to get from all of the 22

- 1 buyers. Because, otherwise, you're cutting your own
- 2 throat, giving a lower rate to somebody who's taking
- 3 business away from the people who are paying you more.
- 4 JUDGE WISNIEWSKI: Doesn't the argument
- 5 you're now making presume there has to be exactly the
- 6 same rate in each year for all of the people who
- 7 participate in the market?
- 8 MR. HANDZO: Well, I think, if what you're
- 9 asking is would sellers price-discriminate between
- 10 different webcasters at any given time --
- JUDGE WISNIEWSKI: No, I'm not. I'm asking
- 12 whether there can't be differences between different
- 13 buyers in the market from year to year. After all,
- 14 you had differences between the NAB agreement and the
- 15 XM/Sirius agreement.
- 16 MR. HANDZO: There are some small
- 17 differences. And I don't think anyone would say that,
- 18 in the marketplace, the rate is going to be, you know,
- 19 necessarily precisely the same negotiated for every
- 20 single webcaster. I think, absent the regulatory
- 21 environment, you might see some slight differences
- 22 from webcaster to webcaster.

542 1 JUDGE WISNIEWSKI: So the conclusion from that is that you could grant them a slightly lower rate than the NAB agreement. And that would be 3 perfectly consistent with still having a rate that everybody is happy with in the market. MR. HANDZO: Well, I think --JUDGE WISNIEWSKI: "Happy" being a relative term. 9 MR. HANDZO: Hypothetically and with 10 emphasis on the word "slight." You know, I can't see 11 anyone agreeing to any difference that would ever be 12 considered material. All I'm saying, I think, is if 13 you have a lot of buyers negotiating with a lot of 14 sellers, you wouldn't expect them all to wind up in 15 precisely the same place. But to the extent that this 16 court --17 JUDGE WISNIEWSKI: But you said yourself, or seem to imply yourself that even 1/10,000 of a cent in 18 19 a market this large was material. 20 MR. HANDZO: Well, certainly for the NAB 21 webcasters, that turns out to be the case. I think the reality then is -- I think realistically, if what

- 1 we're talking about is Live, it's hard for me to see,
- 2 in an unregulated market, given Live's size, that
- 3 willing sellers would agree to anything less than what
- 4 they agreed to with the NAB and Sirius. I can't see
- 5 any reason why they would ever do that. Because,
- 6 again, it would be contrary to their interests. If
- 7 Live is competing with those others, it would be
- 8 contrary to their interests to give a lower rate to
- 9 somebody who is going to take market share away from
- 10 somebody who is paying you a higher rate.
- 11 So hypothetically, is it possible that you
- 12 can have lots of companies negotiating lots of rates
- 13 and they're not going to come out precisely the same,
- 14 maybe some slightly higher, some slightly lower, sure,
- 15 that's possible. But I think if we're talking about
- 16 Live, there is no reason in the world --
- JUDGE WISNIEWSKI: The key is the question
- 18 of -- the fact that there are competitors.
- 19 MR. HANDZO: I think, yes, it does matter
- 20 that there are competitors. I think everyone would
- 21 agree that Live is a competitor of the other
- 22 webcasters in the market. In fact, that's really

- 1 Dr. Salinger's principal point when he talks about
- 2 raising rivals' costs. The whole premise of that is
- 3 that Live and others are competitors with the rest of
- 4 them.
- 5 JUDGE WISNIEWSKI: And, indeed, when you
- 6 have competitors, then you don't have the opportunity
- 7 for price discrimination.
- 8 MR. HANDZO: I think that is correct as
- 9 well. To the extent that they are competing, you're
- 10 not going to price-discriminate. And so the price
- 11 that you've agreed to with NAB and Sirius/XM is the
- 12 price that you're going to insist on from other
- 13 competitors such as Live.
- JUDGE WISNIEWSKI: Why do you insist on a
- 15 higher price in your proposal for Live365 than the --
- 16 what is essentially the default rate for the
- 17 commercial webcasters in this proceeding?
- 18 MR. HANDZO: Well, because we're here to
- 19 establish what the market rate would be. And as
- 20 Dr. Pelcovits testified, we've got the, you know, two
- 21 data points to look at. But we think the actual
- 22 market is in fact higher. And that's what is in fact

- 1 what would be charged.
- 2 And so that is the market rate that you
- 3 would want if you're negotiating with someone like
- 4 Live in an unregulated market. That's the point of
- 5 Dr. Pelcovits's analysis.
- 6 JUDGE WISNIEWSKI: How could the actual
- 7 market be higher when the evidence that you've
- 8 submitted of what is paid in the market consists of
- 9 the NAB agreement and the XM/Sirius agreement, which
- 10 are both lower?
- 11 MR. HANDZO: Well, I think Dr. Pelcovits
- 12 actually addressed that. What he said was, again,
- 13 what you do have to take into account is the fact that
- 14 this is being negotiated, that NAB and Sirius are
- 15 being negotiated in a circumstance where there is a
- 16 regulatory setting.
- 17 And in particular what you have to take into
- 18 account is the fact that the record companies and
- 19 SoundExchange under this statutory scheme are
- 20 compelled sellers. They do not have the option not to
- 21 sell that they would have in an unregulated market.
- 22 That's an important right that they would extract

- 1 value from in an unregulated market.
- 2 So the fact that they are selling at a
- 3 slightly lower than market rate is understandable in
- 4 this context because they are compelled sellers. They
- 5 would not be in the hypothetical unregulated market.
- 6 So you would actually expect a higher rate as a
- 7 result.
- And that's why, I think, when you sort of
- 9 look at the two methods of analysis that we've
- 10 presented, it would actually be natural to expect that
- 11 in an unregulated market, the rate would be higher
- 12 than what we negotiated with NAB and Sirius/XM.
- JUDGE WISNIEWSKI: But then doesn't -- if we
- 14 were to accept your proposal, doesn't that put us in
- 15 the position of essentially engaging in producing a
- 16 hypothetical market that price-discriminates, without
- 17 having a basis for such price discrimination?
- 18 MR. HANDZO: No, I think what you're saying
- 19 is, you know, our mission is to set the rate that
- 20 willing buyers would pay willing sellers, period. And
- 21 that rate is what it is, in effect.
- I think your suggestion is kind of assuming

- 1 that the NAB and Sirius/XM are the actual -- are where
- 2 the market would actually come out. And I think my
- 3 suggestion and Dr. Pelcovits's testimony is it's
- 4 actually slightly lower than where the market would
- 5 come out.
- 6 So under the mandate this court has to
- 7 follow --
- 8 JUDGE WISNIEWSKI: Well, but for the
- 9 agreements. And you're not going to deny the
- 10 agreements exist, and they're going to exist through
- 11 the next period of time here that we're talking about.
- MR. HANDZO: Yeah. No, I certainly don't
- 13 deny that the agreements exist.
- 14 JUDGE WISNIEWSKI: So that's what exists out
- 15 there in the market at the moment and through 2015,
- 16 isn't it?
- 17 MR. HANDZO: Well, that's what exists out
- 18 there if you're going to characterize that as the
- 19 marketplace agreement.
- And, again, you know, our argument is it's
- 21 close to a marketplace agreement because the parties
- 22 expected that this court would set a marketplace rate.

- 1 But it may not be precisely that because of the
- 2 regulatory overshadowing which would have led
- 3 SoundExchange to agree to a slightly lower rate. So
- 4 the actual market rate in an unfettered market would
- 5 be higher.
- 6 Let me just make sure there wasn't another
- 7 point that I needed to cover on that.
- 8 Let me turn to Dr. Fratrik, mindful of the
- 9 injunction that I really shouldn't use all of my time
- 10 here.
- JUDGE ROBERTS: Mr. Handzo, are you leaving
- 12 the WSA agreements?
- MR. HANDZO: Yes, I am.
- 14 JUDGE ROBERTS: Okay. Well, let me ask you
- 15 one question with respect to that. It's a little bit
- 16 different than your focus has been up to this point,
- 17 in that I'm focusing, actually, on the WSA itself, and
- 18 with respect to the precedential and the
- 19 nonprecedential agreements. Precedential ones which
- 20 we've just been talking about.
- 21 In your proposed findings, you make a
- 22 statement that the reason for drawing a distinction

- 1 in -- 114(f)(5)(C) I believe is the provision that
- 2 allows the submission of agreements reached if both
- 3 parties are in agreement to do so -- that the reason
- 4 for allowing agreements to remain out of this
- 5 proceeding is because the Congress recognized that
- 6 these agreements and the negotiation process was
- 7 experimental, and that a number of agreements were
- 8 likely to be experimental with their rates.
- 9 And my question to you is, where is your
- 10 support for that?
- MR. HANDZO: Support for the proposition
- 12 that that's what Congress intended?
- JUDGE ROBERTS: Yes.
- MR. HANDZO: I confess that I am not
- 15 conversant enough with the legislative history to
- 16 point you to legislative history that says that. I
- 17 think we derived that from the whole purpose of the
- 18 statute, which was to allow the parties to have the
- 19 ability to negotiate agreements without the worry that
- 20 they would necessarily be precedential, which I think
- 21 implies a desire to let the parties do things that
- 22 they wouldn't do if they knew these were going to be

550 precedential, which I think implies the ability to do experimental deals or deals where you just want to see, okay, is this going to work? If it doesn't, I'm 3 not stuck with it. 5 JUDGE ROBERTS: So that is your conclusion. I note that your proposed findings don't point to any particular passage or piece of legislative history, 7 such as it is, for that conclusion. 9 MR. HANDZO: I am confident that you have 10 read them correctly unless Mr. Levin tells me otherwise. 11 12 But I think the language of the statutes --13 JUDGE ROBERTS: Well, in your rebuttal portion, if you come up with something --15 MR. HANDZO: That's fine. 16 JUDGE ROBERTS: -- I'm sure you'll bring it 17 to my attention. MR. HANDZO: I will bring it to your 18 19 attention. 20 I do want to talk about Dr. Fratrik's modeling a little bit more than I did at the outset. As I mentioned, he uses a modeling approach based on

- 1 data from a variety of sources.
- 2 And I think it's fair to say that a modeling
- 3 approach is just difficult to do under any
- 4 circumstances, because it's hard to get the kind of
- 5 comprehensive and reliable data that you need. And
- 6 Dr. Fratrik really doesn't even come close.
- 7 According to Live's own witness in rebuttal,
- 8 Dr. Salinger, to model a market, you need cost and
- 9 revenue data from a representative sample of the
- 10 industry. Now, mostly Dr. Fratrik is using costs and
- 11 revenue data from just one company, Live, which even
- 12 Dr. Salinger says has a unique business model.
- So he doesn't have comprehensive data from a
- 14 representative sample of the industry.
- Now, in addition, Dr. Salinger agreed that,
- 16 if you have webcasters who use webcasting to promote a
- 17 related line of business, a modeling approach should
- 18 consider the revenues from that related line of
- 19 business when you decide what royalties the webcasters
- 20 would pay. And Dr. Fratrik wholly ignored that data
- 21 from Live, although he certainly had it.
- 22 Moreover, again according to Dr. Salinger,

- 1 the market mechanism will not necessarily result in a
- 2 rate that all webcasters can pay. It's possible, for
- 3 example, that sellers in an unregulated market might
- 4 set a rate that can be paid only by buyers with a high
- 5 ability to pay.
- 6 So in order to model a rate that would be
- 7 set in the market, you have to know something about
- 8 the cross-elasticities in the market. Because knowing
- 9 what the cross-elasticities are helps you figure out
- 10 where the sellers would price within the range of what
- 11 buyers could afford. Dr. Fratrik didn't even attempt
- 12 that analysis.
- And, again, according to Dr. Salinger, for a
- 14 marketing approach -- I'm sorry, a modeling approach,
- 15 you would want to know whether webcasters promote or
- 16 substitute for other music sales. And Dr. Fratrik
- 17 tried to claim that webcasting is promotional. But
- 18 then he wound up acknowledging that it could be
- 19 substitutional as well and he doesn't know which
- 20 effect would be greater. So he doesn't account for
- 21 that variable either.
- I think it's fair to say that Live's witness

- 1 in its direct phase of this case, Dr. Fratrik, did not
- 2 successfully consider the necessary inputs to a model
- 3 that Live's witness in the rebuttal phase,
- 4 Dr. Salinger, agreed should be considered.
- 5 And what data Dr. Fratrik did have was
- 6 suspect, to put it mildly. Here is how he went about
- 7 modeling the revenues for the webcasting industry.
- 8 For subscription revenues, he used Live's data on the
- 9 theory that Live is typical, although he had no
- 10 apparent basis for considering Live typical except
- 11 that it's been around for a while.
- 12 For advertising revenues, he abandoned his
- 13 theory that Live is typical and he instead used total
- 14 webcasting industry revenues from the ZenithOptimedia
- 15 study.
- Now, leaving aside whether the
- 17 ZenithOptimedia data is reliable -- and on this
- 18 record, we have no way to know that it is --
- 19 ZenithOptimedia gave Dr. Fratrik only the total
- 20 industry advertising revenue, but not the total number
- 21 of plays.
- 22 So he couldn't figure out from that

- 1 ZenithOptimedia study what the revenue per play was
- 2 for advertising, which is what he was trying to get
- 3 to.
- 4 So he got the number of plays in the
- 5 industry from a different source, from AccuStream.
- 6 And what he does is he divides the total advertising
- 7 revenues reported by ZenithOptimedia by the total
- 8 number of plays reported by AccuStream. Even though
- 9 those two reports have radically different reports on
- 10 what the size of the advertising revenues in the
- 11 industry were.
- 12 The AccuStream data showed revenues that are
- 13 half what the ZenithOptimedia numbers were. So he's
- 14 taking plays from one study that's just radically
- 15 different from the revenues he's using from another
- 16 study.
- 17 What's actually somewhat more remarkable
- 18 here is he actually didn't have to go through the
- 19 gyrations of using the number of performances from one
- 20 report and the total ad revenues from another report,
- 21 because actually the AccuStream report has both, it
- 22 has total ad revenues and has total number of

- 1 performances.
- 2 So why did Dr. Fratrik decide to use one
- 3 number from one and another number from the other?
- 4 The reason is that if he just used the AccuStream
- 5 advertising revenues and performances, the result he
- 6 would have derived from his model would have shown
- 7 that in the hypothetical market, the sellers would pay
- 8 the buyers to use their sound recordings.
- 9 His model would have proven that there
- 10 should be a negative royalty, which obviously is an
- 11 absurd result. So he couldn't just use the AccuStream
- 12 data. He had to mix and match the way he did to get
- 13 to a result that had even any facial plausibility.
- 14 And, finally, with respect to the revenue
- 15 earned by webcasters like Live, he just ignored the
- 16 fact that there are revenues besides ads and
- 17 subscriptions.
- 18 So that's the revenue side of Dr. Fratrik's
- 19 model. Now, on the cost side, he reverted to his
- 20 theory that Live is typical. And he used Live's
- 21 costs. And I think Live now asserts that Dr. Fratrik
- 22 never said that they were typical, only that Live is

- 1 representative. I'm not sure I understand what that
- 2 distinction is. It begs the question, representative
- 3 of what. Obviously Dr. Fratrik was holding Live out
- 4 as representative, typical of other webcasters, with
- 5 no showing that it is.
- But, again, leaving that aside, even if you
- 7 accepted the proposition that Live somehow could be
- 8 held out as typical of the rest of the industry with
- 9 respect to its costs, he didn't even address Live's
- 10 costs correctly. Even though he excluded all of the
- 11 revenue from what Live calls its broadcaster services
- 12 business, there were certain line items on the Live
- 13 P&L where he attributed 100 percent of Live's costs to
- 14 what it calls its Internet radio business, including
- 15 information technology and customer support.
- 16 So he is splitting up the revenues. But at
- 17 least for some line items he's giving all the costs to
- 18 the Internet business.
- 19 And the only thing that Live can say in
- 20 response to that is that Dr. Fratrik thinks there
- 21 might be some other unidentified line items that
- 22 reflect costs attributable to the broadcast services,

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- 1 although none of that appears on the P&Ls that
- 2 Dr. Fratrik relied on.
- Now, on top of all of that, in order to get
- 4 to the results that he wanted, Dr. Fratrik had to
- 5 assume that webcasters must earn a 20 percent
- 6 operating margin. And he based that assumption on the
- 7 margins earned by terrestrial broadcasters. And as he
- 8 conceded, and I think Dr. Ordover testified,
- 9 terrestrial broadcasters have higher capital costs and
- 10 higher barriers to entry. And that's the reason why
- 11 they tend to earn higher operating margins. It's not
- 12 true of webcasting and you can't simply import one
- 13 number into the other.
- Then, most fundamentally, and this is a
- 15 theme I've repeated several times now, but most
- 16 fundamentally, Dr. Fratrik simply failed to consider
- 17 Live's business as a whole. He treated Live as though
- 18 it has two separate and distinct lines of business,
- 19 which it doesn't.
- 20 And he did that even though the people who
- 21 Live calls its broadcasters pay fees to Live, which
- 22 Live then uses to pay the royalties for the use of

- 1 music. I mean, you just can't separate these two
- 2 business. But that's what Dr. Fratrik did.
- 3 Dr. Ordover told you that was wrong. Dr. Salinger
- 4 agreed. And there's just no way to use this model.
- 5 It should come as no surprise, I think, as a
- 6 result, that Dr. Fratrik's results just don't make any
- 7 sense.
- If his model is correct, then Live should
- 9 close its doors right now. Because even if you
- 10 adopted the rate that Dr. Fratrik derives from his
- 11 model, Live would not earn a 20 percent operating
- 12 margin. That's what his model shows. And his whole
- 13 thesis is that webcasters need to earn a 20 percent
- 14 operating margin if they're going to stay in business.
- 15 That's what a willing buyer would demand. So even
- 16 under his own model, Live should be hanging up the
- 17 gone fishing sign if you adopt his rate. The result
- 18 just makes no sense. That model is simply
- 19 irredeemable.
- 20 Here is the reality test for all of this.
- 21 Live can pay the rates that SoundExchange is
- 22 proposing. Live is profitable now. Quite profitable

- 1 at the current rates. And if you look at Live's
- 2 business as a whole, using its 2009 data, Live would
- 3 remain EBITDA positive for every year of the rate term
- 4 except for the last, 2015. And that assumes there's
- 5 no increase at all in Live's revenues per play, which
- 6 is not really a realistic assumption. If nothing
- 7 else, Live has shown it has the ability to pass on
- 8 royalty increases, at least to some degree, to the
- 9 people it calls its broadcasters. We have that from
- 10 Mr. Lam's deposition.
- 11 So I would submit that the Court should
- 12 adopt SoundExchange's rate proposal with respect to
- 13 commercial rates.
- I should take just a minute to comment on
- 15 Live's arguments about promotion and substitution,
- 16 contribution, cost and risk. The statute does direct
- 17 the Court to consider those things, although the Court
- 18 has, we would submit correctly, in the past concluded
- 19 that if you're looking at a marketplace benchmark,
- 20 those are already considered as part of the
- 21 marketplace benchmark so you don't actually need to
- 22 consider them separately.

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But with respect to promotion and 1 substitution, SoundExchange did present testimony from record company executives about the substitutional effect of digital music services, including webcasting. 5 And Dr. Pelcovits in his analysis performed 6 the same substitution analysis that he performed in 7 Web II, where he assumed that there was a difference in terms of their effect on promotion and substitution 9 between the on-demand market and the statutory 10 11 webcasting market. 12 SoundExchange also presented testimony from the record companies about their substantial 13 14 contributions, costs and risks. 15 Now, Live claims to have presented empirical evidence that proves that statutory webcasting is 16 promotional. But that evidence just does nothing of 17 the sort. 18 19 Dr. Fratrik pointed to some royalty-free agreements with independent labels as evidence of promotional effect of webcasting. But all of those

agreements are at least five years old. And some of

- 1 them require Live to undertake active promotion of the
- 2 label's music.
- 3 So those agreements don't prove that
- 4 webcasting is promotional. They simply prove that
- 5 some record labels will waive the royalty if they get
- 6 other consideration in the form of Live's promotional
- 7 efforts.
- 8 And, interestingly, Live's own witness,
- 9 Dianne Lockhart, testified that when she tried to
- 10 convince a record company to waive the royalty for her
- 11 station, she was summarily rejected.
- 12 Live also relies on Mr. Smallens's inclusion
- 13 of a quote from somebody named Russ Crupnick, about
- 14 the allegedly promotional benefits of statutory
- 15 webcasting. But the study that Mr. Crupnick is
- 16 referring to is not in evidence. His methodology is
- 17 entirely unknown and has no probative value here
- 18 whatsoever.
- 19 With respect to the relative contributions,
- 20 costs and risks, Live has focused only on factors with
- 21 respect to webcasting services and totally ignored the
- 22 contributions of the record companies. And I don't

- 1 think there can be any real dispute that the record
- 2 companies make extremely significant contributions,
- 3 incur huge costs, and have assumed risks with respect
- 4 to the creation of the copyrighted works that are at
- 5 issue here.
- 6 So ultimately, although Live claims to have
- 7 presented evidence justifying a downward adjustment to
- 8 account for promotion and risk and contribution, they
- 9 haven't given any evidence that those factors exist
- 10 and certainly haven't given any way to quantify it.
- Now, I do want to touch on the -- there are
- 12 a few remaining issues in the case which I can move
- 13 through quickly. I think the minimum fee, which we
- 14 proposed \$500 per station or channel with a \$50,000
- 15 cap for commercial webcasters. Live agrees with that.
- 16 And the parties have submitted a stipulation to the
- 17 Court with respect to that.
- It is the minimum that was adopted by this
- 19 Court for the rate period, the current rate period in
- 20 the Web II case. And there is significant evidence to
- 21 support it.
- The NAB and the Sirius/XM WSA agreements

- 1 have that same minimum and cap. And SoundExchange has
- 2 presented evidence regarding its administrative costs
- 3 being higher than that amount. And that, too supports
- 4 the minimum that we proposed.
- 5 JUDGE ROBERTS: Mr. Handzo, in your view,
- 6 what if any precedential effect does our adoption in
- 7 Webcaster II of the \$500 fee have in this proceeding?
- 8 MR. HANDZO: I don't think the Court is
- 9 bound in some stare decisis way by its decision in
- 10 Web II. But I think the reality is that the
- 11 evidential record in both cases is very similar. And
- 12 it stands to reason that, where the evidence in two
- 13 cases is very similar, the result ought to wind up
- 14 being the same. But I'm not suggesting that you are
- 15 bound by that.
- JUDGE ROBERTS: Okay.
- MR. HANDZO: With respect to the
- 18 noncommercial rates, SoundExchange has proposed \$500
- 19 per channel or station per year unless the
- 20 noncommercial webcaster exceeds 159,140 ATH per month,
- 21 in which case, for the amount over that level, they
- 22 would pay the rates proposed by SoundExchange for

564 commercial webcasters. 1 IBS actually agrees with the payment of the 2 commercial rates that we proposed over 159,140 ATH per It actually agrees that noncoms who have more than 15,914 ATH per month should pay an annual fee of 5 500. So actually the dispute in this case between 7 SoundExchange and IBS is really over the fee that noncoms would pay if they have an ATH lower than 15,914 ATH per month. 10 11 Now, I think the evidence here is that over 300 webcasters already pay, noncommercial webcasters 13 already pay that annual \$500 fee for 2009. 14 The agreement that SoundExchange reached with CBI has the same rates that SoundExchange is 15 16 proposing here. The \$500 annual fee that we're proposing is less than SoundExchange's administrative 17 costs per channel. I think that's in Ms. Kessler's 18 19 testimony. 20 And although IBS has tried to argue that some of the noncoms can't afford that \$500 annual fee, 22 I don't think the evidence supports that. Actually,

- 1 the only commercial station that IBS put on was WHUS,
- 2 UConn, which had a profit of \$87,000 in 2009.
- 3 And even if the annual budget of small
- 4 noncoms is \$9,000, which I think is what IBS argues,
- 5 \$9,000 is still a heck of a lot more than a \$500 fee.
- 6 It's still a pretty small percentage of that budget.
- 7 It's interesting to note that anybody who is
- 8 an IBS noncommercial broadcaster who chooses to go to
- 9 the IBS conventions is going to pay \$480 for the
- 10 privilege of attending. You're going to pay 125 just
- 11 to belong to IBS. So viewed in that context, a \$500
- 12 fee for being a webcaster is certainly not excessive.
- 13 And there's really no basis for IBS's proposal.
- I'm not going to walk through exactly what
- 15 IBS's proposal is except to say that they're proposing
- 16 a very low annual fee of I believe \$20 for really
- 17 small webcasters, and \$50 for slightly larger
- 18 noncommercial webcasters. I believe that, to the
- 19 extent that IBS has submitted any evidence at all --
- 20 and I don't think the evidence they submitted actually
- 21 supports either those different levels or the
- 22 amount -- it's basically the same evidentiary record

- 1 that this court considered recently in I believe the
- 2 Web II remand, where the Court rejected that evidence
- 3 and agreed with SoundExchange's proposal of a \$500 fee
- 4 for noncommercial webcasters below that ATH cap.
- 5 And, again, since the evidentiary record is
- 6 basically the same here as it was there, I would
- 7 submit that the outcome ought to be the same.
- 8 I probably do need to touch briefly on
- 9 ephemerals. SoundExchange has proposed that the 112
- 10 and the 114 rights be bundled together, with 5 percent
- 11 attributed to the 112 right and 95 percent to the 114.
- 12 That is likewise the subject of a stipulation between
- 13 Live and SoundExchange. And IBS I believe also agrees
- 14 with it. And there is an evidentiary record to
- 15 support it.
- There is testimony from Dr. Ford that the
- 17 ephemerals do have value, that he reviewed agreements
- 18 in unregulated markets, and those rights generally are
- 19 sold together as a bundle.
- And so the only issue really is how do you
- 21 allocate in that bundle between the ephemerals and the
- 22 114 rights. And there, the only parties with a real

- 1 interest in that are the record companies and the
- 2 artists who agreed in the SoundExchange rate proposal
- 3 that that should be 5 percent.
- 4 So I think there is an evidentiary record to
- 5 support what the parties have stipulated to.
- 6 Lastly, we have proposed some terms. I
- 7 think they're all fairly straightforward in the sense
- 8 of permitting SoundExchange to more efficiently
- 9 administer and distribute the royalties that it
- 10 receives. At least one of the terms has been
- 11 stipulated to. The rest have really not been
- 12 contested. I think the only real argument here has
- 13 been that they should be the subject of a separate
- 14 rule-making procedure rather than determined here.
- 15 But, I think it is perfectly appropriate for the Court
- 16 to determine them here in the litigated proceeding.
- 17 It may be that not everyone has participated. But
- 18 that can be the same in a rule-making as well. That's
- 19 always the case.
- 20 So there really hasn't been any contest with
- 21 respect to SoundExchange's proposed terms. Nor has
- 22 anyone really contested SoundExchange's request that

- 1 it be designated as a sole collective.
- 2 So if I may, I would like to take 30 seconds
- 3 to check with my colleagues to see if I've omitted
- 4 anything that I really should say.
- Just one point that I had been reminded of.
- 6 The -- in answer to a question from the Court about
- 7 whether the rates in the NAB agreement applied to
- 8 nonsimulcasting. They do. But I should point out
- 9 that the performance complement waiver does not apply
- 10 to that.
- 11 With that, I have nothing further unless the
- 12 Court has questions for me.
- 13 JUDGE ROBERTS: You have 30 minutes left for
- 14 your rebuttal.
- MR. HANDZO: Thank you.
- 16 CHIEF JUDGE SLEDGE: Mr. Oxenford.
- 17 CLOSING ARGUMENTS ON BEHALF OF LIVE365, INC.
- MR. OXENFORD: Good morning, Your Honor.
- 19 For the record I'm David Oxenford on behalf of
- 20 Live365. I always hesitate to follow Mr. Handzo
- 21 because he always sounds so reasonable. But he
- 22 reminds me of a book review that I read in the New

- 1 York Times book review section just 2 weeks ago. It
- 2 was about a book called "Proofiness: The Dark Arts of
- 3 Mathematical Deception." And it's a book that I
- 4 really need to go out and read, I think, if I'm going
- 5 to be doing cases like this.
- 6 Because the case talks about the use of
- 7 statistics and numbers to try to influence policy
- 8 makers, and how sometimes those numbers are misused.
- 9 Sometimes those numbers are just the results of urban
- 10 myths and don't have any basis in reality.
- Other times, they're the result, according
- 12 to the review, of a process called disestimation,
- 13 ascribing too much meaning to a measurement relative
- 14 to the uncertainties and errors inherent in some of
- 15 those measurements.
- I think it's appropriate when we consider
- 17 the evidence that was provided here, the criticisms
- 18 that were made, and the facts that have been thrown
- 19 out here, to assess just where some of this evidence
- 20 comes from. Where these numbers come from. Which way
- 21 the perceived errors in fact cut that the parties are
- 22 accusing each other of using in connection with their

- 1 numbers.
- We have heard a lot about the criticism of
- 3 Dr. Fratrik's testimony. And then a lot to rebut the
- 4 criticism that we have offered with respect to
- 5 Dr. Pelcovits's testimony.
- 6 And I think when you actually sit down and
- 7 analyze a lot of that criticism, you'll see that
- 8 almost all of the errors that are urged in
- 9 Dr. Fratrik's testimony actually benefit
- 10 SoundExchange. While all of those errors that we may
- 11 say exist in Dr. Pelcovits's testimony, they don't
- 12 benefit Live365 if you credit those criticisms.
- 13 Again, they would benefit SoundExchange.
- 14 You know, Dr. -- Mr. -- Judge Roberts, you
- 15 mentioned the whole question of the experimental
- 16 authorizations. Judge Wisniewski, you were talking
- 17 about the questions about price discrimination and
- 18 whether there would in fact be differences in the
- 19 marketplace. You know, I was struck by
- 20 SoundExchange's proposed findings, how in the very
- 21 opening they recognized that there could be different
- 22 market -- there can be different rates for different

571 players in the market. 1 2 They recognize that there are eight separate WSA agreements. Certainly we don't have in evidence 3 what those agreements are. But there are at least eight separate agreements out there setting different rates. 7 And, yet, when we propose a rate that's different than what's in the WSA agreements, we're criticized, saying oh, they would never set such agreements. We're criticized for saying that, oh --10 or we're criticized because we can't show evidence 11 that other agreements are out there in the record. we don't have record evidence to show that there are 14 other agreements out there in the marketplace. 15 Yet, again, there are eight agreements, as they say in their own proposed findings. But we're 16 not allowed to say what is contained in those 17 agreements. 18 We're also told that --19 JUDGE ROBERTS: When you're mentioning that, 20 Mr. Oxenford, wouldn't it be your point of view, 22 however, that no matter how many other WSA agreements

- 1 there are that are not in evidence in this proceeding,
- 2 I would presume that they all have been negotiated by
- 3 SoundExchange. And, therefore, they're not of any
- 4 value in your view to these proceedings. So what do
- 5 we need to really know about them in that case?
- 6 MR. OXENFORD: Judge Roberts, we just need
- 7 to know that they're out there because we are faced
- 8 with a number of proposed conclusions that say we've
- 9 presented no evidence that there are not other
- 10 agreements out there. Dr. Ordover says, oh, they
- 11 would never reach agreements at a rate lower than the
- 12 WSA agreements.
- 13 JUDGE ROBERTS: But once again, if
- 14 SoundExchange is the one negotiating them, and we're
- 15 looking at the hypothetical marketplace, as I read
- 16 your proposed findings, those agreements, just like
- 17 the two that have been submitted here, are irrelevant,
- 18 because it's not the correct seller. And at least
- 19 with respect to the NAB, it's not the correct buyer.
- 20 MR. OXENFORD: That's correct. We agree --
- 21 we believe that the WSA agreements do not present an
- 22 appropriate benchmark because --

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1	JUDGE ROBERTS: Right.	
2	MR. OXENFORD: SoundExchange is not a	
3	willing seller in the context that you've used.	
4	JUDGE ROBERTS: Right. But that's why I'm	
5	confused as to why you're worrying about the	
6	agreements that we didn't see, again, and it is an	
7	assumption, that SoundExchange is the one that	
8	negotiated all of them	
9	MR. OXENFORD: Correct.	
10	JUDGE ROBERTS: though I think it's a	
11	reasonable assumption. And I don't see why those	
12	should bother you either.	
13	MR. OXENFORD: Well, they bother me to the	
14	extent that SoundExchange has criticized theories,	
15	they've criticized statements that witnesses have	
16	made, saying that nothing else is out there. They've	
17	effectively said that nothing else exists other than	
18	what's in the record, and faulted some of our	
19	witnesses for providing some of that information.	
20	I would suggest that, look at	
21	CHIEF JUDGE SLEDGE: Mr. Oxenford, let me	
22	save you some time.	
1		

574 1 MR. OXENFORD: Sure. 2 CHIEF JUDGE SLEDGE: You're in the wrong venue to argue that Congress passed a bad law. We're 3 going to follow the law that Congress passed. So go 5 ahead and deal with the law that was passed. MR. OXENFORD: I understand that, Your 6 7 I'm just trying to put in context some of the statements that were made in the reply findings. 8 9 CHIEF JUDGE SLEDGE: Congress said that they can do it that way. So go ahead and deal with what 10 11 the law says. 12 MR. OXENFORD: Yes, Your Honor. 13 let's turn, Judge Roberts, to the question about 14 SoundExchange being a willing seller when Dr. -- when 15 Dr. Handzo -- I'm already attributing -- his 16 mathematical abilities have clearly overwhelmed me. 17 JUDGE ROBERTS: They're not that wonderful, Mr. Oxenford, I assure you. 18 19 JUDGE WISNIEWSKI: There are all kinds of doctors. So.... 20 21 MR. OXENFORD: There are, indeed. 22 When we talk about SoundExchange as being a

- 1 willing seller, in fact, Mr. Handzo suggests that
- 2 SoundExchange would actually agree to rates lower than
- 3 those rates that would be established by webcasters in
- 4 the marketplace because the record -- the rights to
- 5 the different record labels are complements, not
- 6 substitutes.
- 7 You know, if that was the case, if
- 8 SoundExchange is always going to set a lower rate than
- 9 the willing buyer/willing seller rate, we can really
- 10 cut this argument short because we should just be
- 11 accepting SoundExchange's rates.
- But in fact, we've got to look at the
- 13 reality of what went on. We've got to look at the
- 14 reality of the negotiation process. We've got to look
- 15 at the reality of who those parties were that engaged
- 16 in the negotiation process.
- 17 You know, we had suggested that there is an
- 18 element of rivals raising costs here. Mr. Handzo
- 19 suggests, oh, no, there can't be rivals raising costs
- 20 because, first of all, SoundExchange would have had to
- 21 agree to that. Secondly, hey, it's not reflected in
- 22 any of the settlement documents that were produced in

- 1 discovery.
- Well, you know, I can't see in any of the
- 3 settlement documents the parties, the NAB writing to
- 4 SoundExchange saying, hey, we want to raise our
- 5 rivals' costs, or let's set these royalties higher
- 6 than they otherwise would be. It's not surprising
- 7 that it's not produced in the documents.
- 8 Secondly, the -- I lost my train of thought.
- 9 The other point is that these agreements, the
- 10 testimony from Mr. McCrady was that these were
- 11 agreements that were entered into in expectation of
- 12 the rates that the Court would set. And then they
- 13 were made precedential by agreement of the parties to,
- 14 in effect, be used as evidence for what -- the rates
- 15 that the Court would set. In effect, they're circular
- 16 agreements. They were set with their belief as to
- 17 what you would set as rates. And then offered as
- 18 evidence for what those rates should be, effectively a
- 19 circular process, a self-fulfilling prophecy, one that
- 20 effectively provides that kind of guarantee, if you
- 21 will, to the parties entering into them that there's
- 22 not going to be lower rates for the rivals of

- 1 SoundExchange who are -- I'm sorry, of the
- 2 broadcasters who are appearing before you here today.
- Now, Mr. Handzo also says that our criticism
- 4 of the WSA agreements, that these agreements do not
- 5 reflect the -- or that the economics of broadcasters
- 6 and pure webcasters, they don't reflect any real
- 7 differences. That we've ignored the costs that the
- 8 broadcasters, for instance, have for FCC licenses and
- 9 that sort of thing.
- Dr. Ordover, their own witness, suggested
- 11 that broadcasters and XM/Sirius are engaging -- would
- 12 engage in webcasting, would pay royalties for
- 13 webcasting that didn't allow for effectively any
- 14 profit margin if it's going to benefit their
- 15 terrestrial or their core business, the satellite
- 16 business, the broadcast business.
- Mr. Handzo throws out the question, oh, they
- 18 have other costs like FCC licenses. Sure. And
- 19 they've got lots of other revenues to pay for those
- 20 costs from their core businesses.
- 21 The webcasting businesses for which we're
- 22 setting royalties here today is not the adjunct, the

578 minor adjunct to some other core business. think that reflects part of his concerns about, oh, well, there are all these other revenue sources for webcasters. He's trying to look at other businesses and trying to come up with some theory that those other businesses' revenues should be considered here, when, in -- especially in this webcasting services 7 agreement, especially in connection with Sirius/XM, the clear testimony is that these parties would agree to higher royalty rates, to continue streaming, 10 11 because they can't leave the industry because they recognize that they are a -- the competitive nature of 12 the industry, that people are -- that it's a potential 14 competitor in the future. They can't just abandon 15 this industry. But, yet, they would be willing to 16 take lower returns because it's not their core 17 business. 18 In addition, we've presented all sorts of evidence about how broadcasters can more easily pay 19 20 these royalties and XM/Sirius. They already have sales teams. They already have built-in relationships with advertisers, especially for the broadcasters,

579 they have connections with local advertisers who provide the bulk of the advertising revenue for broadcasters and for their local streams, so they don't have to go out and use the kinds of sales representatives that webcasters have to use and pay 5 exorbitant royalty rates -- exorbitant commission rates. 7 In fact, that leads me to another point in 8 9 that we heard nothing from Mr. Handzo today about the state of the webcasting industry generally. 10 11 When I started the opening statement that I made in April, on the first day of trial, I quoted 12 13 Mr. Handzo from his opening statement from the Web II 14 case that said -- quoted Mr. Brynjolfsson, or 15 Dr. Brynjolfsson, stating that, if business had gotten 16 better, then the rate should go up. If business has gotten worse, the rate should go down. 17 18 And we heard nothing from Mr. Handzo here 19 this morning about the actual business of webcasting. 20 And in fact, when you look at the state of the 21 industry, I think you'll see that any analysis of the 22 state of the industry does not support a conclusion

- 1 that the business has gotten better in the webcasting
- 2 industry since your decision in the Web II case.
- 3 You'll see evidence that there has been a
- 4 decline in CPMs, the advertising rates that webcasters
- 5 are able to command in the marketplace. That
- 6 advertising sellout rates, the percentage of their
- 7 advertising that webcasters are able to sell in the
- 8 marketplace has decreased.
- 9 You'll see ample evidence that there's
- 10 abundant excess ad inventory, further driving down CPM
- 11 rates, making webcasters rely on third parties, ad
- 12 networks that go out and charge webcasters as much as
- 13 40 percent commissions on the advertising that they
- 14 sell.
- You'll see that listener growth has begun to
- 16 flatten. That, really, all of the growth in the
- 17 marketplace has been attributable to essentially one
- 18 webcaster in the last several years.
- And most importantly, you'll see that the
- 20 growth in a metric that's not even addressed in the
- 21 proposed findings or the reply findings of
- 22 SoundExchange, revenue per performance, which is the

581 key metric in assessing what webcasters would agree to in a willing buyer/willing marketplace when you're setting a royalty that's based on a royalty per performance. It's not even addressed by SoundExchange. Yet, we have demonstrated that webcasters are not able to pay at the rates that are suggested by SoundExchange. 7 8 Even in light of the clear evidence that the industry has not been in a state of growth in terms of 9 its revenue per performance. That CPMs, the most direct evidence that we have of that metric, are going 11 12 We still see rates that are proposing to go up. 13 CHIEF JUDGE SLEDGE: Mr. Oxenford. 14 MR. OXENFORD: Yes. 15 CHIEF JUDGE SLEDGE: Your comment on the general industry and specifically on listenership, the 16 findings that you presented show substantial increases 17 in listenership for all years except for '08 and '09. 18 And '08 to '09 is flat. 19 20 MR. OXENFORD: Correct. 21 CHIEF JUDGE SLEDGE: So when you say that 22 the listenership is flat, you're ignoring all the

- 1 years before '09 and making that statement based only
- 2 on the figures for '09; is that correct?
- 3 MR. OXENFORD: Your Honor, what I intended
- 4 to say, and perhaps I didn't say it, was flattening as
- 5 opposed to flat. Because I know that you raised that
- 6 question.
- 7 But what the evidence clearly does show is
- 8 that any growth that exists in that marketplace is due
- 9 to the growth of a single webcaster, Pandora. And
- 10 Dr. Pelcovits, when Judge Wisniewski asked him to
- 11 compare the curves, admitted that the growth in the
- 12 last several years has been due to one webcaster,
- 13 Pandora.
- JUDGE WISNIEWSKI: But, Mr. Oxenford, the
- 15 data that you presented that Judge Sledge is referring
- 16 to, that was the chart that I think had 5 or 6 years
- 17 worth of information.
- MR. OXENFORD: Correct.
- 19 JUDGE WISNIEWSKI: Essentially looked like a
- 20 step-wise function where you had several periods that
- 21 you could define as flattening the way that you define
- 22 the last 2 years.

583 1 MR. OXENFORD: Correct. 2 JUDGE WISNIEWSKI: So how does that show 3 anything? MR. OXENFORD: Well, but again, even -- even 4 5 if I'm wrong, even if I'm totally wrong and listening is increasing, we have not shown that the ability to monetize on a per listener basis -- and I used the word "monetize," I apologize -- the ability to bring in revenue at a per performance basis has been increasing. 10 11 Again, look at CPMs, the figures are all 12 showing that they're dropping. Even Dr. Pelcovits 13 agreed that the CPM rates are either flat or 14 declining. 15 JUDGE WISNIEWSKI: Over what period do we have to show that? Are you asking us now to also get 16 into the whole notion of forecasting over the next 5 years? 18 19 MR. OXENFORD: I'm not. In fact the revenue models that we're looking at are the revenues for the 20 21 current period. Even Dr. Pelcovits's revenue models 22 that he's looking at --

584 JUDGE WISNIEWSKI: But we're setting rates 1 for 5 years, aren't we? 3 MR. OXENFORD: We are. We are. And in fact --5 Why should we base that JUDGE WISNIEWSKI: on just the -- what may have happened in the past 7 vear? 8 You would agree that the past year has not been the best year for the economy as a whole, 10 wouldn't you? 11 MR. OXENFORD: No question. Except that these trends that we have shown in terms of declining 13 CPM rates and declining sellout rates were not ones 14 that simply took into account the last year. It's 15 been declining CPM rates for several years. It's been 16 increasing reliance on advertising network because of 17 excess inventory that are taking ever larger 18 commissions, again over several years. 19 JUDGE WISNIEWSKI: And what evidence can you 20 point to that shows that that is, number 1, a trend, but secondly, that the trend would continue throughout 22 the period of the license?

585 MR. OXENFORD: Even Dr. Pelcovits, in taking 1 his analysis of what the marketplace is, looks at a benchmark of what the reality is today. Dr. Fratrik -- and we were criticized in Dr. Fratrik's model for using the ZenithOptimedia revenue model, 5 which was more optimistic, double what AccuStream 7 suggested. Dr. Fratrik said that the reason that he used that most optimistic revenue model was because it would allow for industry growth. So we have taken that into account in the models that we've presented 12 to the Court. 13 JUDGE WISNIEWSKI: I fail to see that. I'm 14 sorry. I fail to see that. You're going to have to 15 give me something more persuasive because I fail to 16 see that in the evidence you presented. 17 MR. OXENFORD: Dr. Fratrik said that in 18 his --JUDGE WISNIEWSKI: Where did Dr. Fratrik 19 20 show rates of growth through 2015? 21 MR. OXENFORD: Well, we're not -- I'm not 22 asking that we project the rates of growth through

586 2015. 1 2 JUDGE WISNIEWSKI: That was the question 3 that I had asked you. 4 MR. OXENFORD: Okay. 5 JUDGE WISNIEWSKI: But, yet, you seem to be indicating that that is what we should be doing. 7 MR. OXENFORD: What I'm suggesting is that the current rates, if we're looking -- the current performance of the industry is not one that's been 10 increasing. It's not one that's on an upward 11 trajectory. And while I don't ask that you set rates based on predictions as to what the future will bring, 12 13 I do ask that you look at the state of the industry to 14 determine whether it's reasonable to set rates that 15 continue higher, which can only be set on the assumption that the business will be increasing, and 16 we have no evidence that the business will be 17 increasing, that the ability to pay royalties at an 18 19 even higher rate will be there in the marketplace. 20 JUDGE WISNIEWSKI: Okay. And in terms of 21 the standard that governs this proceeding, the way 22 that you relate that back is to say that there would

587 be no willing buyer --2 MR. OXENFORD: Exactly. 3 JUDGE WISNIEWSKI: -- under those circumstances. 5 MR. OXENFORD: Exactly. There would be no willing buyer. In fact, again, we show, both Dr. Salinger and Mr. Smallens did computations to show 7 that the most successful webcaster in the marketplace would not -- would be paying essentially 100 percent 10 of its revenues to SoundExchange even at the current 11 royalty rate, much less the royalty rates that are 12 proposed by SoundExchange going forward. 13 Now, Mr. Handzo criticizes the revenue 14 figure that we used for Pandora that was widely 15 reported in the press. Yet, Mr. Smallens on his direct examination was asked, did you have other sources to confirm that. He said, yes, from evidence 18 produced in this proceeding, from the discovery 19 produced in this proceeding by SoundExchange. 20 So it's not just a number made up out of the 21 air. That the most successful webcaster, that even Dr. Pelcovits holds up as the most successful

- 1 webcaster, would be paying 100 percent of its revenues
- 2 as royalties under the current royalty rate, much less
- 3 the increased royalty rates that Dr. Pelcovits
- 4 suggests.
- 5 CHIEF JUDGE SLEDGE: Is there any difference
- 6 between the characterization you've made about excess
- 7 advertising inventory causing higher commissions
- 8 because of reliance on networks, and the lower CPMs
- 9 from the state and terrestrial market where the
- 10 advertising rates for peak times greatly exceed the
- 11 advertising rates for late night and nonpeak times?
- 12 It would appear that, as listenership goes
- 13 up, then you're going to have a lot of transmission
- 14 occurring in nonpeak time. And as listenership of
- 15 nonpeak time goes up, then your nonpeak rates are
- 16 going to be applying to a greater percentage of the
- 17 advertising revenue.
- So why -- what is different there in this
- 19 argument than what has always been true in the
- 20 terrestrial market?
- MR. OXENFORD: Well, Judge Sledge, that's
- 22 exactly our argument, is that there is a lot of

- 1 nonpeak, as you say, listening here. But we're paying
- 2 the same rates for all of that listening that we're
- 3 paying for the peak listening.
- 4 CHIEF JUDGE SLEDGE: Because you choose to
- 5 stream during nonpeak times.
- 6 MR. OXENFORD: But it's not -- in the
- 7 webcasting world, the peak is not hours. The peak may
- 8 be demographics. The peak may be location. We've
- 9 heard lots of testimony from SoundExchange about, oh,
- 10 well, sooner or later, webcasters will be able to make
- 11 more money because they can reach particularly
- 12 targeted markets. They can reach particular
- 13 demographics.
- But the only way that you can provide enough
- 15 mass to reach those targeted markets is by streaming a
- 16 lot. And the problem is, yes, you may be able to get
- 17 some premium rates by reaching males in Cincinnati;
- 18 but for a webcasting service to reach enough males in
- 19 Cincinnati to interest an advertiser, you've got to
- 20 stream a whole lot of time to females in Oshkosh and
- 21 children in Texas.
- 22 You know, it just -- there is a lot of

- 1 streaming that goes on that just can't be monetized.
- 2 Yet, we have to pay the royalties.
- 3 That was the import of Mr. Smallens'
- 4 testimony. That there was lots and lots of streaming
- 5 that goes on in order to be able to provide the
- 6 demographics, provide the numbers that advertisers are
- 7 looking for.
- But, yet, what we're being asked by the
- 9 SoundExchange proposal is to value all of that time as
- 10 if it is premium time, as if it is being created at
- 11 the highest possible level at which revenue comes in,
- 12 the revenue from a subscription model.
- 13 CHIEF JUDGE SLEDGE: So you're benefiting
- 14 from having higher listenerships because you can go to
- 15 buyers of advertising and show higher numbers.
- And to get those -- and to have those higher
- 17 listenerships, you're using music -- to get that
- 18 higher listenership, you're using copyright content.
- 19 MR. OXENFORD: Correct.
- 20 CHIEF JUDGE SLEDGE: Yet, you're arquing
- 21 that you don't want to pay for using that at the
- 22 rate -- at a rate that has been established to this

- 1 point. And, yet, but you want the benefit from it.
- 2 MR. OXENFORD: What we're arguing is that a
- 3 webcaster would only pay a rate at which it can pay
- 4 its cost and make a return. No willing buyer is going
- 5 to engage in a business in which they can't pay their
- 6 costs and make some sort of return.
- 7 And it's -- all the testimony is that
- 8 webcasters have to stream to folks that they can't
- 9 make a lot of money from. That -- but we're still
- 10 paying on a per performance basis the same rate for
- 11 every one of those songs that stream to every one of
- 12 those listeners, even though we're not able to
- 13 monetize each one.
- The analogy that Dr. Salinger used, it's
- 15 like an airline. Yes, the airline would love to fly
- 16 nothing but first class seats with customers paying
- 17 first class rates. But you can't do that. You also
- 18 have to fill up the airplane with folks paying coach
- 19 rates.
- 20 Essentially, it's -- it's the same thing
- 21 here. Yes, we would love to be selling only
- 22 subscription services or only some high CPM that we

- 1 can get for a specific niche market. But to be able
- 2 to provide those CPMs, to be able to provide that
- 3 aggregated audience, you have to provide a lot of
- 4 other audience. And when you do the blended rate for
- 5 all those performances, it's not at a rate that can be
- 6 paid at the royalties that SoundExchange suggests.
- 7 And that's in essence our criticism of
- 8 Dr. Pelcovits's proposal. That his proposal doesn't
- 9 model the industry as it is. It models the industry
- 10 as if it was all premium services, subscription
- 11 services. Dr. Salinger presented a different model,
- 12 or took Dr. Pelcovits's model and included advertising
- 13 revenue.
- 14 What was Dr. Pelcovits's reasoning for not
- 15 doing it? He said it was hard to figure out what the
- 16 proper rates to be used in the attributing revenue to
- 17 advertising-supported streams. But, yet, you know,
- 18 Dr. Salinger was able to do it and come up with a
- 19 lower royalty rate.
- Now, certainly, Mr. Handzo criticizes his
- 21 assumptions, whether he used AccuStream or
- 22 ZenithOptimedia. But even if he used the

- 1 ZenithOptimedia numbers, it still comes in well below
- 2 what SoundExchange is proposing as their royalties.
- 3 So, you know, we can't credit a regression
- 4 analysis that only takes into account a marketplace
- 5 that essentially doesn't exist, a pure subscription
- 6 marketplace.
- 7 The only evidence that we have of any
- 8 webcaster who is out there that is just a pure
- 9 subscription statutory webcaster is XM/Sirius. And,
- 10 again, that's only in a situation where this is an
- 11 adjunct of another business that they're already in,
- 12 where, as Dr. Ordover said, they would be willing to
- 13 take few, if any, profits just to support the business
- 14 from which they make all their money, their satellite
- 15 service.
- 16 CHIEF JUDGE SLEDGE: And the webcasters make
- 17 business decisions to increase the royalties they pay
- 18 in order to get higher listenership. They have the
- 19 option to decrease the royalties they pay and thereby
- 20 decrease their listenership and tailor their
- 21 listenership to peak times versus nonpeak times.
- MR. OXENFORD: Your Honor, I don't think

- 1 there is any evidence in the record that says that is
- 2 a real option for webcasters, that a webcaster can
- 3 operate a successful business only by streaming to
- 4 those 18 to 35-year-old males in Cincinnati, or only
- 5 streaming to subscription customers. There's nothing
- 6 in the record that indicates that any webcaster could
- 7 operate that way without having the Sirius/XM
- 8 operation.
- 9 JUDGE ROBERTS: Is that --
- 10 CHIEF JUDGE SLEDGE: Well, and that's -- and
- 11 that fits with what you're saying, what you're
- 12 complaining about. You're saying that we don't -- we
- 13 shouldn't have to pay peak rates for streaming when
- 14 we've decided industry-wide to peak -- to stream all
- 15 the time and in nonpeak times.
- MR. OXENFORD: But --
- 17 CHIEF JUDGE SLEDGE: You're arguing against
- 18 your very argument.
- 19 MR. OXENFORD: I don't -- respectfully, Your
- 20 Honor, I don't believe I am. I'm trying to make the
- 21 point that you simply cannot stream solely to those
- 22 peak audiences. Whether they be a particular

595 demographic, a particular time, or a subscription only audience. There's nothing in the record that 3 indicates a successful webcaster, webcaster standing alone, can do that. There's nothing in the record. 5 CHIEF JUDGE SLEDGE: Judge Roberts, I interrupted you. 7 JUDGE ROBERTS: That's all right. Is that because you're a national service as opposed to a regional service? Isn't that why you don't -- you 10 know, when we talk about a broadcaster and maybe a 11 broadcaster streaming, most of the listenership is 12 probably within the region. But in the instance of 13 Live365, you're a national service. 14 MR. OXENFORD: Right, but --15 JUDGE ROBERTS: So you don't really have a 16 peak time, do you? 17 MR. OXENFORD: Exactly. 18 JUDGE ROBERTS: Okay. 19 MR. OXENFORD: And I think, again, peak --20 the time question for webcasting isn't as relevant. I mean, the peak time --21 22 JUDGE ROBERTS: As it is for broadcasting.

596 MR. OXENFORD: -- versus the demographics 1 and the method of streaming, it's a different kind of It's not hours. It's the type of audience peak. where you get the higher CPMs, not necessarily the hours. JUDGE ROBERTS: Okay. 6 7 MR. OXENFORD: And, in fact, to further address this point, even SoundExchange's witnesses have testified that setting the rates at the highest possible level is not the appropriate level to set 11 What you're looking for is a profit maximizing rate. And it may be lower than that 13 highest level because you'll get more total revenue 14 from more streaming done at a lower level than at that 15 absolute highest royalty rate that somebody could possibly pay for those peak times. If you've got more 16 listening paying a lower royalty, you'll actually 17 bring in more total revenue for the collective. 18 19 JUDGE WISNIEWSKI: Well, that depends on the 20 elasticity of demand, doesn't it? 21 MR. OXENFORD: It does. It does. 22 JUDGE WISNIEWSKI: And you haven't any

		597
1	evidence to show that	
2	MR. OXENFORD: Nor does SoundExchange.	
3	JUDGE WISNIEWSKI: in the record.	
4	MR. OXENFORD: Nor does SoundExchange.	•
5	JUDGE WISNIEWSKI: Why make the argument if	
6	you have no evidence?	
7	MR. OXENFORD: Well, it's SoundExchange who	
8	is offering this royalty rate set at the highest	
9	level, the subscription royalty level, from	
10	Dr. Pelcovits. Dr. Pelcovits never tried to figure	
11	out what the appropriate royalty maximization rate.	
12	Mr. Kooker never bothered to figure out what the	
13	profit maximization rate. And Mr. McCrady said that	
14	he never bothered to figure out what the profit	
15	maximization rate is.	
16	Yet they're all asking for a royalty in	
17	Dr. Pelcovits's model to be based on the highest	
18	possible use of webcasting on a subscription basis.	
19	And, again, that even their witnesses	
20	agree that they should be looking at a profit	
21	maximizing model. But they never did.	
22	Now, Mr. Handzo also was up here saying	

- 1 that, oh, well, Live365 can pay those rates that were
- 2 suggested by Dr. Pelcovits's model. They're
- 3 profitable. We've created a chart, effectively, he
- 4 refers to numbers that were shown in their findings
- 5 and conclusions, that show that we would be profitable
- 6 at every year except the fifth year.
- 7 A couple of criticisms about that. First of
- 8 all, we've never been here to present a royalty rate
- 9 that would apply exclusively to Live365. That's not
- 10 our job. That's obviously not your job. We're here
- 11 to set a royalty rate that a willing buyer and a
- 12 willing seller would agree in the marketplace that you
- 13 characterized in Web II, citing Web I. The rate that
- 14 most webcasters would be paying in a willing
- 15 buyer/willing selling market.
- So we're not focusing exclusively on
- 17 Live365, which they seem to be holding out as saying
- 18 that it's much more profitable.
- 19 Secondly, we've shown in our reply findings
- 20 that the chart that they've created that shows we will
- 21 be profitable at every level doesn't really show that
- 22 they will be profitable at every level. They've never

- 1 presented that evidence in the courtroom. They never
- 2 gave anybody an opportunity to cross-examine anyone as
- 3 to how that chart would be created. It was a
- 4 mathematical computation of, I don't think it was
- 5 Mr. Handzo, but presumably someone in his office, that
- 6 simply is not right.
- 7 First of all, I mean, I don't want to tire
- 8 you with all the criticisms because they're set out in
- 9 our reply findings to that specific chart, but things
- 10 like our fiscal year is a different fiscal year. So
- 11 that numbers that were attributed to performances in a
- 12 particular fiscal year failed to recognize that a lot
- 13 of those performances actually took place in the prior
- 14 calendar year at a lower royalty rate, so there are
- 15 actually more performances, meaning that the numbers
- 16 just aren't right.
- 17 They ignore the fact that that chart doesn't
- 18 take into account anything to do with capital
- 19 expenses, depreciation, amortization, rate of return.
- 20 Instead, they say, even with all these errors, hey, we
- 21 make a whole 19, I think it's \$19,000 next year at the
- 22 statutory royalty rate. Wow, \$19,000. When, again,

- 1 we show that the most successful webcaster in the
- 2 industry would be paying 100 percent of its revenues
- 3 at the rates that they suggest.
- 4 Now, let's talk a little bit about
- 5 Dr. Fratrik's analysis. And, again, Mr. Handzo keeps
- 6 talking about how we held out Live365 as a typical
- 7 webcaster. That we use Live365's data for revenue and
- 8 faults us for not including the revenue from the other
- 9 line of businesses that provide services that other
- 10 companies are out there selling in the marketplace,
- 11 achieving revenues, for providing these technical
- 12 back-end services, not having anything to do with
- 13 music.
- 14 But even if we excluded them, it doesn't
- 15 make any difference because that's not where we got
- 16 the revenue used in the model that Dr. Fratrik
- 17 analyzes. That -- as Mr. Handzo said, that revenue
- 18 figure came from ZenithOptimedia as an industry-wide
- 19 revenue data. So the fact, whether or not we include
- 20 anything from Live365's revenue data is completely
- 21 irrelevant, because that's not the basis of the model
- 22 that Dr. Fratrik came up with for adducing what the

- 1 royalties that a representative webcaster would pay.
- 2 Not for what Live365 would pay, but for what a
- 3 representative webcaster would pay.
- Now, Mr. Handzo says, oh, well, Dr. Fratrik
- 5 hasn't justified the subscription revenues that would
- 6 be coming in. Yet, in fact, as we point out again in
- 7 our reply findings, the number that Dr. Fratrik uses,
- 8 slightly over \$6 for per subscriber revenue, is
- 9 actually higher than the per subscription number that
- 10 Dr. Pelcovits came up and used in his model by about a
- 11 dollar and a half. Again, it's a benefit to
- 12 SoundExchange.
- He, you know, criticizes us for other
- 14 numbers, that he hasn't suggested that there are any
- 15 better numbers out there. The Live365 costs, which is
- 16 the only factor that is based exclusively on Live365's
- 17 costs, because we had no other cost data available in
- 18 the marketplace. There is no AccuStream or
- 19 ZenithOptimedia from which to get cost data for
- 20 webcasters. It's not reported to SoundExchange in the
- 21 documents that we were able to discover.
- We relied on Live365, as a company that's

- 1 been webcasting for a decade, as having representative
- 2 costs for what a webcaster would incur in the
- 3 marketplace.
- And he's -- sure, he's critiqued us for our
- 5 choice of what to include in costs and what not to
- 6 include in costs. But if we included all of those
- 7 other costs from the other part of the business, from
- 8 the other part of the Live365 business, that would
- 9 actually raise the costs, lowering the costs per
- 10 performance, again, would have resulted in a lower
- 11 projected royalty rate, giving a benefit to
- 12 SoundExchange.
- 13 In essence, where Dr. Fratrik is being
- 14 criticized, the errors redound to the benefit of a
- 15 higher royalty, not a lower royalty.
- Now, Mr. Handzo said, oh, well, Live365
- 17 wouldn't be earning a 20 percent rate of return on the
- 18 services that it provides in -- using this model and
- 19 its current revenue and royalty rates. That's true.
- 20 And we don't doubt that.
- 21 But what Live365 witnesses have testified is
- 22 that they've cut back on streaming. Their

- 1 performances have gone down because they are concerned
- 2 about the royalty rates. They've cut back on hiring.
- 3 They're paying lower salaries than otherwise would
- 4 take place in the marketplace, in hopes that they can
- 5 get a royalty rate that would allow them to expand
- 6 their businesses going forward and eventually earn
- 7 that 20 percent rate of return.
- 8 Again, we're not setting a royalty that
- 9 presents this rate of return for Live365. We're
- 10 setting one for what most webcasters would be willing
- 11 to pay in -- as a willing buyer/willing seller
- 12 marketplace -- in a willing buyer/willing seller
- 13 marketplace transaction. So the fact that this
- 14 particular webcaster would not earn that rate
- 15 doesn't -- shouldn't be of concern.
- Now, Mr. Handzo also says, oh, the
- 17 20 percent rate of return, that's not a figure that we
- 18 can rely on. There are all these other webcasting
- 19 businesses that have rates of return that are far
- 20 smaller. Yes, all these other Internet businesses
- 21 that have rates of return in the single digits are
- 22 ones that have high warehouse inventory costs, Amazon,

- 1 one of the flower services, people that actually have
- 2 to have bricks and mortar, locations to store
- 3 inventory in, to deliver it.
- We show in our reply findings that Google, a
- 5 content delivery Internet service, has a 35 percent
- 6 rate of return. Higher than what Dr. Fratrik uses
- 7 when he says let's use a 20 percent rate of return.
- 8 That's similar to other businesses that use audio
- 9 entertainment, that would be evaluated by investors
- 10 and bankers and businessmen in deciding whether to
- 11 enter into a particular line of business. It's a
- 12 comparable line of business and should have a
- 13 comparable rate of return.
- 14 SoundExchange's witnesses really do nothing
- 15 to rebut the --
- JUDGE WISNIEWSKI: Mr. Oxenford, isn't rate
- 17 of return related to risk?
- MR. OXENFORD: Yes.
- 19 JUDGE WISNIEWSKI: What's that risk in the
- 20 Live365 or representative webcaster business that you
- 21 have proposed?
- MR. OXENFORD: The capital investment in

605 starting a webcasting business. 2 JUDGE WISNIEWSKI: And how large is that relative to costs and revenues of the business? 3 MR. OXENFORD: I know what it is for 4 Live365. Is it in the record? I mean, there are 5 millions of dollars invested in Live365. I'm just --I would ask my team to see if there is a number that they can provide me. But there are --9 JUDGE WISNIEWSKI: I quess the question is, 10 is it comparable to the kinds of investment risks that 11 these other companies that you were just talking about 12 have? 13 MR. OXENFORD: Well, again, I think it is. And, I think it's --14 15 JUDGE WISNIEWSKI: I thought you said that the other companies had other things, many more things 16 that were more expensive that they had to invest in, 18 such as warehousing costs involved. Well, yes. 19 MR. OXENFORD: That is -- and I 20 should correct my statement. Yes, that is one factor 21 that you would look at is the costs of capital, of the 22 investment in the business. But there are other,

- 1 other factors that are involved in figuring rate of
- 2 return, including what comparable businesses achieve
- 3 in the marketplace. And, again, looking at the
- 4 comparable businesses, in the same type of business
- 5 that webcasters are, we don't believe that a
- 6 20 percent rate of return is unreasonable.
- Now, the criticisms of Dr. Fratrik from
- 8 Dr. Ordover don't provide a more appropriate rate of
- 9 return. And Dr. Pelcovits and Dr. Ordover both agree
- 10 that a rate of return is proper. In the Web I case,
- 11 for a mature webcaster, Dr. Nagle, SoundExchange's
- 12 witness, said for a mature webcaster a royalty rate of
- 13 between 12 and 22 percent would be appropriate. And
- 14 we have, again, offered a figure.
- 15 JUDGE WISNIEWSKI: You just said royalty
- 16 rate.
- MR. OXENFORD: I apologize. A rate of
- 18 return in the area that Dr. Fratrik has suggested
- 19 would be appropriate.
- JUDGE WISNIEWSKI: That's what I thought you
- 21 meant.
- MR. OXENFORD: Thank you. I appreciate any

- 1 help I can get.
- 2 JUDGE WISNIEWSKI: We just like to keep the
- 3 record straight.
- 4 MR. OXENFORD: Great. Dr. Ordover has not
- 5 suggested what an appropriate of return would be. He
- 6 has not suggested what an appropriate cost model would
- 7 be if we're wrong. He's not suggested that
- 8 subscription revenue numbers that he criticizes as not
- 9 being proper should be some other number.
- He said, oh, that the ratio of subscription
- 11 to nonsubscription listeners, which Dr. Fratrik
- 12 confirmed from several sources, as stated in his
- 13 corrected written direct testimony, he's not --
- 14 Dr. Ordover has not offered any better number, just to
- 15 say, hey, these aren't good numbers. But anybody can
- 16 say hey, these aren't good numbers. Unless you can
- 17 offer something that shows these aren't the best
- 18 numbers, that these are somehow prejudiced in getting
- 19 a wrong number, as Mr. Handzo said here today, you
- 20 can't have perfection. You can work with the best
- 21 that you've got when you're doing economic modeling.
- 22 We've provided the best evidence that we have

- 1 available as to what the models -- as to what the
- 2 industry really reflects.
- Now, we've also asked for a further -- well,
- 4 actually, Your Honor, if I may take a moment and
- 5 confer with my colleagues, I may give you that time
- 6 that -- you've asked us to be brief and give you some
- 7 time back here. Let me confer with my colleagues to
- 8 see if I have other points that I would want to make
- 9 here.
- 10 CHIEF JUDGE SLEDGE: Feel free.
- MR. OXENFORD: If I could have a moment.
- 12 I think I would just like to make two other
- 13 points about some of the statements made by Mr. Handzo
- 14 this morning about the rate proposals of SoundExchange
- 15 in some of the questioning that went back and forth
- 16 about how that rate proposal was adopted.
- 17 Dr. Pelcovits's testimony is he doesn't know
- 18 how that rate proposal was adopted. He may know what
- 19 it was, but his testimony is he doesn't know how that
- 20 rate proposal was adopted, and where those .02 cent
- 21 increases in every year comes from. Dr. -- or
- 22 Mr. McCrady, the only SoundExchange witness who was

- 1 able to testify with respect to the litigation -- or
- 2 to the derivation of the rate proposal, said that it
- 3 was one that was derived as part of a litigation
- 4 posture. That essentially, in response to a question
- 5 about -- from Judge Wisniewski about the trajectory.
- 6 Yes, it just continued the trajectory of the rates
- 7 that you had adopted in the previous case, in Web II,
- 8 without any inquiry as to what the basis of that
- 9 trajectory was.
- That essentially this is not a prediction
- 11 from the SoundExchange rate committee as to what a
- 12 willing buyer/willing seller would agree to, but it's
- 13 a number that came up as a result of a litigation
- 14 posture.
- Mr. McCrady also says with respect to the
- 16 WSA settlement agreements, those reflect agreements
- 17 that were agreed to as part of the litigation posture.
- 18 That they again anticipate not what a willing
- 19 buyer/willing seller would agree to in the
- 20 marketplace, but their predictions as to what this
- 21 court would arrive at as a rate for webcasting, again
- 22 with the added benefit of, by making it precedential,

610 they would hopefully ensure that the rates that they arrived at would become, in fact, precedential in the rates this court arrived at. 3 CHIEF JUDGE SLEDGE: What is the problem with a proposal being presented when witnesses say 5 that that proposal is reasonable? 7 MR. OXENFORD: I think the problem is that we're not here to set a rate based on what business people in a litigation posture determine is a rate that they want to advance as part of a litigation 11 strategy, as opposed to rates arrived at in a business 12 context as to what a willing buyer or willing seller 13 would agree to as an economic consideration. 14 CHIEF JUDGE SLEDGE: What source do you have for that view? 15 MR. OXENFORD: Well, again, your statement 16 in Web II that the rates that would be set are those that a willing buyer and willing seller would agree to 18 in a hypothetical marketplace, the willing buyers 19 being most webcasters. 20 21 CHIEF JUDGE SLEDGE: All right. And if the

witness says that the rate -- that the proposed rate

	6	11
1	is reasonable under that standard, then what is the	
2	objection?	
3	MR. OXENFORD: But that's not what the	
4	witness said. The witness said that these rates were	
5	derived, not as what he believed to be reasonable as a	
6	willing buyer, willing seller, but, instead as a	
7	matter of litigation posture. Litigation	
8	CHIEF JUDGE SLEDGE: That's not what	
9	Dr. Pelcovits said?	
10	MR. OXENFORD: Well, Dr. Pelcovits did not	
11	know how these rates had been developed.	
12	CHIEF JUDGE SLEDGE: You're changing the	
13	question.	
14	MR. OXENFORD: Okay. I apologize, Your	
15	Honor.	
16	CHIEF JUDGE SLEDGE: The question is, what	
17	is the problem with a proposal being presented	
18	MR. OXENFORD: Correct.	
19	CHIEF JUDGE SLEDGE: when witnesses say	
20	that the proposal is reasonable under the applicable	
21	statutory standard?	
22	MR. OXENFORD: What Dr. Pelcovits said is	

- 1 that he would justify a rate that would be from .36
- 2 down to the .24 or 5 that's the average between the
- 3 two webcasters -- webcaster settlement agreement
- 4 agreements.
- 5 He did not specifically, I don't believe,
- 6 say that the rates that were proposed by SoundExchange
- 7 were reasonable. I believe he testified he knew what
- 8 they were. But I don't believe he said they were
- 9 reasonable.
- 10 CHIEF JUDGE SLEDGE: He said as long as it
- 11 was within that range, it was reasonable.
- 12 MR. OXENFORD: That's correct. He said a
- 13 rate within that range. We've argued that that range
- 14 is not a reasonable range, because it only takes into
- 15 account the high-priced seats, that the webcaster
- 16 settlement agreements don't --
- 17 CHIEF JUDGE SLEDGE: That's a different
- 18 issue again.
- 19 MR. OXENFORD: Yes, it is. Also, just to
- 20 make the point, Dr. Pelcovits, in confirming his
- 21 analysis, in the regression analysis that Mr. Handzo
- 22 has chosen not to address, when you look at the

613 standard error there, it would justify rates that were many times many multiples of what Dr. Pelcovits had suggested, down to rates that were a percentage of 3 what Live365 presented. So, you know, his confirmation as to where 5 that range of rates would lie is a very broad range of rates. For that reason -- for those reasons, Your Honor, based on the fact that we're in a business that 9 has to be able to make a rate of return, that all 10 11 parties to this case have conceded, a webcaster has to 12 make a rate of return. A webcaster has to be able to 13 operate a successful business. A willing buyer/willing seller model predicts an economic 14 transaction, not one that's a transaction to subsidize 15 other lines of business, but an economic transaction 16 17 for webcasting. 18 At the evidence that's been provided, the 19 industry just does not achieve the level of 20 profitability on a per performance basis that's necessary to pay the royalties that are suggested by

SoundExchange, or even to pay the royalties that were

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1	suggested that were predicted to be appropriate	
2	under the Web II case.	
3	Again, pointing to Mr. Handzo's statements,	
4	that the business is decreasing, the rates should go	
5	down. If the business is increasing, business is	
6	getting better, the rates should go up.	
7	There's nothing in the record to indicate	
8	that the business is getting better for webcasters	
9	that would justify those rates going up.	
10	It's just common sense that a willing buyer	
11	and willing seller would agree to royalty rates that	
12	would be appropriate to reflect the marketplace	
13	realities.	
14	So I ask that you accept the royalty rate	
15	suggested by Live365. Thank you.	
16	JUDGE ROBERTS: Before you sit down.	
17	JUDGE WISNIEWSKI: Yes, before you sit down.	
18	MR. OXENFORD: Oh, okay.	
19	JUDGE ROBERTS: I do have some a few	
20	questions for you.	
21	MR. OXENFORD: Yes.	
22	JUDGE ROBERTS: I think, when you paused and	

615 consulted with your counsel, by judging from your words, you were going to say something about the aggregator discount. At least that's what I gathered 3 you were starting to say. 5 I noticed in looking at your proposed findings of fact and conclusions of law that that 7 discount appears in the terms provision. MR. OXENFORD: Yes. 9 JUDGE ROBERTS: So are you proposing it as a term or as a rate? 11 MR. OXENFORD: Well, Judge Roberts, I hadn't 12 really stopped to think about the difference between the rates and terms in this case. I guess I'm 13 proposing it -- we're proposing it as a -- as a rate 14 15 because it is a proposal for a lower rate for a party 16 that achieves -- that fits within the model that we're 17 proposing. So I would think that that was an error to 18 put it in the terms section in our discussion. 19 20 JUDGE ROBERTS: Okay. So it should be a 21 rate. 22 MR. OXENFORD:

616 1 JUDGE ROBERTS: Now, with respect to your -and you've discussed in depth your viewpoint about the 2 value of, in particular, the SoundExchange/NAB 3 agreement. And I understand your arguments about how 5 that's not representative --MR. OXENFORD: Yes. 6 7 JUDGE ROBERTS: -- of the hypothetical marketplace. 9 But I notice in your proposed findings, with 10 respect to the aggregator discount, you offer up the 11 agreements that Live365 has with the PROs. 12 MR. OXENFORD: Correct. 13 JUDGE ROBERTS: And say this serves as a good example of why there should be an aggregator 14 15 discount. 16 But if we're looking at the hypothetical marketplace, Live365 is representing a number of The PROs are representing thousands and 18 19 thousands of different copyright owners of musical 20 works. Doesn't that suffer from the same deficiency in the hypothetical -- looking at the hypothetical 22 marketplace, that we would be looking at the wrong

617 buyer and the wrong seller if we were to follow what 1 you are suggesting? 2 MR. OXENFORD: Actually, I think the buyer 3 is the same buyer. It's essentially, in the agreements that we discussed, services that are using Live365 as a platform. JUDGE ROBERTS: Yes. But you're viewing it, 8 though, from Live365's point of view. 9 MR. OXENFORD: Correct. 10 JUDGE ROBERTS: And Live365 did the negotiating with the PROs. 11 12 MR. OXENFORD: It did, yes. JUDGE ROBERTS: Not the services themselves 13 that are on Live365. 14 MR. OXENFORD: That's correct. 15 16 JUDGE ROBERTS: And then certainly on the buyer's side, excuse me, the seller's side, with the 17 PROs, you have three organizations, three PROs, 18 representing an enormous amount of copyright owners of 19 20 musical works. 21 MR. OXENFORD: Correct. 22 JUDGE ROBERTS: So there too, you don't

618 have, in the hypothetical marketplace, the services 1 and the copyright owners. So if you don't have it in that context, why 3 should you be advocating to us that that's what we should be looking to, but at the same time we shouldn't look to the NAB/SoundExchange agreement because of its deficiency in the hypothetical 8 marketplace? 9 MR. OXENFORD: Because the economics of the 10 transactions in the aggregator situation are 11 comparable to the economics that we're asking for 12 here. 13 The economics that are recognized by the 14 agreements --15 JUDGE ROBERTS: I'm not asking you, though, 16 about economics. I'm asking you about who is the willing buyer and who is the --18 JUDGE WISNIEWSKI: Hold that thought. 19 MR. OXENFORD: Okay. I'm sure you will ask 20 about the economics. 21 JUDGE ROBERTS: But I'm asking about the willing buyer and the willing seller. And it seems

- 1 that, in advocating the PRO agreements, we have the
- 2 same problem that you identify that we have with
- 3 respect to SoundExchange negotiating on behalf of all
- 4 the record companies and the NAB negotiating on behalf
- 5 of all the broadcasters.
- 6 So again, my question is why is it okay to
- 7 look at the PRO agreements, and that's okay in the
- 8 willing buyer/willing seller hypothetical marketplace,
- 9 but it's not in the marketplace with respect to the
- 10 NAB/SoundExchange?
- 11 MR. OXENFORD: Well, again, looking at the
- 12 agreements as a whole, the NAB, the WSA settlement
- 13 agreements, beyond the fact that they're not between
- 14 the same parties, also have lots of other deficiencies
- 15 that just don't make them applicable. They're
- 16 agreements that were entered into under the shadow of
- 17 litigation. They're agreements that gave benefits to
- 18 broadcasters, such as lower royalty rates in the
- 19 years -- there's a whole range of factors that just
- 20 make them completely inapplicable as a benchmark.
- 21 You know, if the only --
- JUDGE ROBERTS: Again, I understand the

- 1 other arguments. But I -- I'm focused on this one
- 2 argument that you make with respect to what the
- 3 deficiency is with the SoundExchange/NAB agreement.
- 4 MR. OXENFORD: If the agreements had been
- 5 offered, the WSA agreements, and had none of these
- 6 other problems, the only problem was they weren't the
- 7 same buyer and seller --
- JUDGE ROBERTS: Right.
- 9 MR. OXENFORD: -- and appropriate
- 10 adjustments had been made for whatever other factors
- 11 were placed -- involved in that transaction, maybe
- 12 they would have some instructive value as to a royalty
- 13 rate for this proceeding.
- 14 But it's the litary of problems that -- with
- 15 those agreements, that just don't make them comparable
- 16 to the rates that we're trying to arrive at here.
- 17 With these aggregator agreements, with the
- 18 PROs, essentially what we're talking about is cost
- 19 savings, which SoundExchange's own witnesses
- 20 testified, yes, there are cost savings involved by
- 21 having one reported use, by having one party
- 22 responsible for paying all the royalties rather than

621 all these other parties, just like there are in the The actual transaction is essentially the same transaction that we're talking about in those two 3 4 cases. 5 While the WSA agreements, there are just so many differences that are cited in our reply findings, that are cited in our original findings, that just make those WSA agreements totally inapplicable as benchmarks for this proceeding. 10 JUDGE ROBERTS: Okay. There may be other 11 questions on aggregator discount. I have another 12 question about one of your terms. So I'm going to 13 wait to ask that. Okay. Let me follow up, 14 JUDGE WISNIEWSKI: 15 then, on the PRO agreement that you were just talking 16 about --17 MR. OXENFORD: Sure. JUDGE WISNIEWSKI: -- with Judge Roberts. 18 19 Isn't it true that, in that PRO agreement, the copyright owners get the benefit of the discount? 20 It doesn't go to the PRO? They don't get the money, 22 do they?

622 MR. OXENFORD: The copyright owners get the 1 benefit of the discount? I'm not sure what you're 3 asking. JUDGE WISNIEWSKI: Well, who was the PRO representing in that negotiation? 5 6 MR. OXENFORD: The PRO was representing the copyright owners. 7 JUDGE WISNIEWSKI: Exactly. And don't they 8 get the benefit of that discount? 9 10 MR. OXENFORD: Well, the benefit of the discount is the webcasters. They get a 20 percent 11 12 discount off of the normal rates that would be paid to 13 the copyright owners. 14 JUDGE WISNIEWSKI: Okay. I quess -- I quess 15 I'm not stating it correctly here. 16 Let me go to the point. Who gets the benefit of the discount that you're proposing? 17 18 MR. OXENFORD: Live365, who is paying the 19 royalties for the webcasters. 20 JUDGE WISNIEWSKI: Is Live365 the licensee? 21 MR. OXENFORD: For purposes of the SoundExchange royalty, yes, it is. 22

623 1 JUDGE WISNIEWSKI: But your proposed regulations don't state that. If you look at your 2 proposed regulations, you say that the aggregator 3 discount goes to the qualified webcast aggregation 5 service. 6 MR. OXENFORD: Yes. And the qualified webcast service is one who aggregates programming from -- and I don't have the terms right in front of me. 10 JUDGE WISNIEWSKI: Well, I have the other 11 definitions that you have listed here. It says the 12 webcast aggregation service is a streaming service 13 that operates a network of at least 100 independently 14 operated aggregated webcasters. 15 MR. OXENFORD: Correct. 16 JUDGE WISNIEWSKI: Okay. If we look to the 17 definition of aggregated webcasters, it says that it 18 means that it's an individual business organization or 19 other legal entity that individually streams less than 20 100,000 ATH per month of royalty-bearing performances 21 and utilizes a webcast aggregation service. 22 Isn't the fact that if you say that this is

624 a webcaster who streams, they are in fact the licensee? 2 MR. OXENFORD: I believe that the 3 regulations that we provided with our findings and conclusions make it clear that Live365, the aggregator, would be the licensee responsible for the royalties. JUDGE WISNIEWSKI: They do not. That's why 8 I'm raising the question. 10 MR. OXENFORD: Okay. 11 JUDGE WISNIEWSKI: And I've raised it throughout this proceeding. What you have here is 12 essentially an amount of money going to someone who calls itself a webcast -- qualified webcast 14 aggregation service, but is not in fact the party who 15 streams, and, therefore, is not the licensee the way 16 these regulations are constructed. That's how I read 17 18 them. 19 MR. OXENFORD: Well --JUDGE WISNIEWSKI: And if they don't say 20 that, then they certainly at least say that both that service and the aggregated webcaster stream, and

- therefore both would be licensees.
- 2 MR. OXENFORD: Judge Wisniewski, I'll need a
- moment to look at these. I'll, if I could, address 3
- this in my reply. I don't believe that that's what it
- says, but you certainly do. I would need to just 5
- parse each sentence. And rather than standing here
- 7 trying to do that, perhaps I can address it in
- whatever time I have left in --
- 9 JUDGE WISNIEWSKI: Well, then tell me this.
- 10 At least as you understand it, who gets the money?
- 11 Who gets the discount?
- 12 MR. OXENFORD: Live365 is paying the
- royalties, so they would pay a lesser amount, or any 13
- other qualified aggregator who brings together 100 14
- 15 independently operated programming services from
- 16 webcasters.
- 17 JUDGE WISNIEWSKI: And, therefore, those
- programming services do not get the benefit of that? 18
- 19 Do those programming services, for example, pay a
- 20 royalty fee?
- 21 MR. OXENFORD: They would not be paying a
- 22 royalty fee to SoundExchange.

626 JUDGE WISNIEWSKI: So they would simply be 1 one licensee? 3 MR. OXENFORD: Correct. One licensee. JUDGE WISNIEWSKI: In your understanding of 4 this. 5 MR. OXENFORD: Oh, no question. That is our 6 proposal. That there be a single licensee. licensee would be Live365. Live365 would be responsible for the payment of the royalties. And if 10 they meet the criteria that we've set out, they would 11 be entitled to a discount. 12 CHIEF JUDGE SLEDGE: Where in your proposed regulations is there an exemption for licensees who 13 are customers of Live365 not to pay royalties? 14 15 MR. OXENFORD: Well, the party who is actually streaming the service to the customer is Live365. 18 JUDGE WISNIEWSKI: But your definition 19 doesn't say that. 20 CHIEF JUDGE SLEDGE: That didn't answer my 21 question. 22 JUDGE WISNIEWSKI: Your definition -- I'm

627 1 sorry. CHIEF JUDGE SLEDGE: Where in your proposed 2 regulations is there an exemption for a licensee who 3 contracts with Live365 not to pay royalties? MR. OXENFORD: Well, again, respectfully, 5 Your Honor, the licensee would be Live365. It would not be an independent webcaster. 8 CHIEF JUDGE SLEDGE: That's not what your proposed regulations say. 10 MR. OXENFORD: And I think we're almost 11 having the broadcaster/webcaster kind of problem with 12 terms. 13 CHIEF JUDGE SLEDGE: We've been struggling with you on this issue from the beginning of this 15 proceeding. And it's still -- it's still a major issue. 16 17 JUDGE WISNIEWSKI: And I suggest that you go back and take a look at your own definition of 18 19 aggregated webcaster, which you are now talking about 20 as some sort of ethereal service, programming service, when in fact it says that they're the entity that

individually streams. That's what your definition

628 says, sir. 1 MR. OXENFORD: Again, I need to look at the 2 definition. My understanding of the definition is 3 that Live365 is the service. There are webcasters who may provide programming. JUDGE WISNIEWSKI: That may be what you 6 intended. It's not what you accomplish in these 8 proposed regulations. 9 MR. OXENFORD: I will look at the proposed 10 regulations and answer that question in whatever reply time I may have. 11 12 JUDGE WISNIEWSKI: Thank you. JUDGE ROBERTS: I have one more question, 13 Mr. Oxenford. 14 15 MR. OXENFORD: Oh, I'm sorry. 16 JUDGE ROBERTS: And that, remember I said it was about a term. 17 You stated in your proposed findings that 18 with respect to SoundExchange's proposal for a late 20 fee for the late reports of use, that there was no authority for us to adopt that type of term. 22 We have, however, adopted a late fee for a

- 1 late statement of account. And that already exists in
- 2 the regulations. So I'm wondering if you believe that
- 3 that, therefore, that late fee for a late statement of
- 4 account, that we were without authority to adopt that
- 5 term as well.
- 6 MR. OXENFORD: My recollection of the
- 7 statutory language is that we're allowed -- that
- 8 you're allowed to adopt a late fee for a late payment.
- 9 I don't know where the authority would come
- 10 from for adopting a late statement of account. So --
- 11 and I hesitate to say that you've adopted a regulation
- 12 without authority.
- JUDGE ROBERTS: I understand. But I just
- 14 wanted to know if that necessarily followed from your
- 15 position that we don't have authority to adopt a
- 16 late --
- MR. OXENFORD: My recollection of the
- 18 statute, it is -- it says that you have the authority
- 19 for late fee -- late fees for late fees.
- JUDGE ROBERTS: Yes. I'm looking at the
- 21 late payment. It says that a determination may
- 22 include terms with respect to late payment. And your

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1	view is that payment is only the actual money itself?	
2	MR. OXENFORD: It's payment. Yes.	
3	JUDGE ROBERTS: Okay. All right. Thank	
4	you.	
5	JUDGE WISNIEWSKI: Actually, I do have one	
6	further question.	
7	MR. OXENFORD: I may not have any rebuttal	
8	time to respond.	
9	JUDGE WISNIEWSKI: This also has to do with	
10	a proposal related to the aggregation service.	
11	We talked earlier about justifications for	
12	having different rates in the market.	
13	MR. OXENFORD: Yes.	
14	JUDGE WISNIEWSKI: I guess the question that	
15	presents itself is is there some particular reason why	
16	the programming that's presented through this	
17	aggregation service is somehow less competitive than	
18	the programming that is presented by other commercial	
19	webcasters, broadcasters, simulcasters and so forth?	
20	MR. OXENFORD: Is less competitive?	
21	JUDGE WISNIEWSKI: Is different in some	
22	competitive sense.	
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MR. OXENFORD: I mean, there is testimony in 1 the record that this aggregation service provides many parties the ability to stream multiple types of music 3 that may not be the mainstream music that's most valued in the market. 5 I don't believe there's any quantification 6 that's provided that these streams are less valuable per se. But there certainly is testimony that we're streaming some less commercial types of music that would not otherwise be streamed. 10 11 JUDGE WISNIEWSKI: Because, essentially it 12 seems to me you're asking us to separate -- set up a 13 separate category here. 14 MR. OXENFORD: Correct. 15 JUDGE WISNIEWSKI: And it seems to me that, so far as we have that in past proceedings, for example, the last proceeding, that was largely done in 17 18 the context of price discrimination and the basis for 19 price discrimination. I don't see that here. 20 MR. OXENFORD: Well, the proposal here is based principally on the acknowledged fact that it is

a benefit to the collective to have one service paying

632 for multiple smaller entities that otherwise may not be able to meet the royalty obligations or may cause some additional costs to the collective. 3 JUDGE WISNIEWSKI: But if I'm selling a uniform product, the fact that some of the folks I'm selling it to might be easier to deal with than others, doesn't mean I'm going to change my price. That's the market price. 9 MR. OXENFORD: Well, it may. It may if you're able to deliver in bulk as opposed to --11 JUDGE WISNIEWSKI: Well, that's presuming 12 I've got market power. In fact, if we are in a hypothetical market and we're in competitive 13 situations, then that wouldn't be the case. 14 15 MR. OXENFORD: Well, actually, I think it

- would be, though. I mean, if I was delivering widgets
- and I could deliver my widgets to one buyer in one
- 18 truckload rather than to have 10 truckloads, I might
- 19 be able to negotiate a different rate.
- 20 If that buyer has one location rather than
- 100 locations around the country, so it's only going
- to one place, I might be able to offer a lower rate.

633 If the one buyer is acting as a buying agent 1 on behalf of hundreds of coops --2 JUDGE WISNIEWSKI: That may be true in an 3 individual situation. I don't dispute that that might not be true in an individual situation. 5 6 MR. OXENFORD: Right. JUDGE WISNIEWSKI: But here what you're 8 talking about it setting up a category that applies across a whole market. 10 MR. OXENFORD: Correct. For anyone who meets that -- provides that benefit to the collective. 11 12 JUDGE WISNIEWSKI: And if there are thousands of such entities, then clearly they would 13 all have to meet that criteria? 14 15 MR. OXENFORD: Right. If they meet the 16 criteria that we provide and provide those benefits to SoundExchange, yes, they would be entitled to that 17 discount because they provide that benefit. 18 19 JUDGE WISNIEWSKI: That comes back to the same point that I made before. On the whole or on 20 average, is there anything that would cause us from an economics point of view to price-discriminate between

634 that category and -- that regular category of commercial webcasters we have, or the category of noncommercial webcasters that we have? 3 MR. OXENFORD: The -- again, the justification is that it saves money to the collective and to the copyright owners. JUDGE WISNIEWSKI: I think we're going 8 around in circles. Thank you. 9 MR. OXENFORD: Thank you. 10 CHIEF JUDGE SLEDGE: Which portion of the 11 license -- of the 114 license would this category fit? 12 Is it a noninteractive transmission? Is it a new 13 service? MR. OXENFORD: No. It's a noninteractive 14 transmission. 16 CHIEF JUDGE SLEDGE: Not claiming to be a new service? 17 18 MR. OXENFORD: No. I mean, we are essentially no different than Yahoo was in Web I, who 19 20 was an aggregator of many other content creators' 21 content. In Web I, Yahoo, that was deemed to be the model for the statutory royalty, was an aggregator of,

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1	in fact, many broadcasts, simulcasts, and also some	
2	pure webcasts.	
3	CHIEF JUDGE SLEDGE: Any other questions?	
4	Thank you, sir.	
5	MR. OXENFORD: Thank you.	
6	CHIEF JUDGE SLEDGE: How much time is	
7	remaining?	
8	JUDGE ROBERTS: 10 minutes.	
9	CHIEF JUDGE SLEDGE: You have 10 minutes	
10	remaining.	
11	Mr. Malone, for our order of presentation,	
12	you were awarded the spot that everybody else wanted,	
13	of being last. And now you get the additional benefit	
14	of having a break and nourishment before your	
15	presentation.	
16	We will recess for one hour.	
17	MR. MALONE: Thank you, Your Honor.	
18	(Whereupon, at 12:24 p.m., the hearing was	
19	recessed, to be reconvened at 1:24 p.m. this	
20	same day.)	
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1	AFTERNOON SESSION	
2	(1:24 p.m.)	
3	CHIEF JUDGE SLEDGE: As IBS is not present,	
4	does CBI want to go ahead and present at this time?	
5	MR. DUMAS-EYMARD: Yes, Your Honor.	
6	Your Honor, my name is Aymeric Dumas-Eymard.	
7	I'm appearing today on behalf of College Broadcasters,	
8	Incorporated.	
9	CBI has voluntarily entered into a	
10	settlement agreement with SoundExchange. We believe	
11	the terms of that settlement are reasonable. The	
12	agreement provides for the same minimum fee that was	
13	adopted by this board in Webcasting II.	
14	Most significantly, it also provides for	
15	the payment of a flat auditable fee in lieu of	
16	recordkeeping, which assures noncommercial educational	
17	webcasters, that they will not incur more than a	
18	nominal additional expense beyond the minimum fee.	
19	CBI therefore respectfully requests that the board	
20	adopt the rates and terms of the CBI/SoundExchange	
21	settlement agreement as the statutory terms and rates	
22	for noncommercial educational webcasters.	

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1	CBI respectfully rests on its papers, and I	
2	thank Your Honors for your attention.	
3	CHIEF JUDGE SLEDGE: Questions?	
4	JUDGE ROBERTS: One question. Actually two,	
5	I guess. Counselor, how do you pronounce your name?	•
6	MR. DUMAS-EYMARD: Aymeric Dumas.	
7	JUDGE ROBERTS: How do you spell your last	
8	name?	
9	MR. DUMAS-EYMARD: It's D-U-M-A-S.	÷
10	JUDGE ROBERTS: In your agreement you are	
11	proposing a different category, something that you	
12	have identified as educational, noncommercial	
13	educational webcasters. Is that correct?	
14	MR. DUMAS-EYMARD: That's correct, Your	
15	Honor.	
16	JUDGE ROBERTS: That is separate from	
17	noncommercial webcasters?	
18	MR. DUMAS-EYMARD: Yes, Your Honor, it is.	
19	JUDGE ROBERTS: Okay. I just wanted to be	
20	clear on that. Thank you.	
21	CHIEF JUDGE SLEDGE: Thank you, sir.	
22	MR. DUMAS-EYMARD: Thank you, Your Honor.	

638 CHIEF JUDGE SLEDGE: All right, Mr. Malone. 1 I see you've come in. We'll proceed with yours. CLOSING ARGUMENTS ON BEHALF OF 3 INTERCOLLEGIATE BROADCASTING SYSTEM MR. MALONE: I was reminded, Your Honor, of the biblical verse that says the last shall be first and the first shall be last. But I don't know what 8 that makes you. 9 CHIEF JUDGE SLEDGE: I've wondered that question a lot myself. 10 MR. MALONE: If Your Honors please, in my 11 12 opening statement to you some months ago, I said that we felt a little bit left out of this. That everybody seems to have a special rate to themselves and that 14 15 we're being put in the default position. And whether or not that's true, the point is, I think, that the --16 none of the various alternatives solves the two 17 18 principal problems that we have in enabling students in a volunteer context, both in high schools and in 20 colleges, from, you know, experimenting with that 21 aspect of Internet operation that they can choose to 22 be exposed to.

639 And the use of music here is not a matter of 1 delivering it for a price or for a profit, but rather is a -- is an instructional mechanism that enables --3 keeps the volunteers interested and gives some purpose in their volunteering, more purpose perhaps than they see in an algebra class or the like. 7 The -- I think there are three principal issues that I will address. And then at any point you of course have the prerogative of interfering -- or 10 interrupting me. 11 I think the first place to start is with the 12 That is, with the rates. And the per minute rate for commercial stations is one that we can live 13 It's the \$500 minimum rate that we can't live 14 with. 15 with. 16 Now, Mr. Handzo I think pointed out that the best figures we have on station income is \$9,000 a year on the average. And that is of course a -- an 18 19 average. And that means there are, roughly speaking, 20 as many stations that have less than the average than 21 have more. 22 And the -- it's very well and good to say,

- 1 well, the average station can -- you know, this does
- 2 not divert them from their educational purpose. But
- 3 it doesn't say anything about the total population
- 4 that that averages. So we're worried particularly
- 5 about the college stations that have annual incomes of
- 6 less than that, the ones who collect nominal dues from
- 7 their volunteer members and try to run on that. And
- 8 there are others who have fundraisers of various
- 9 sorts, sponsoring campus bands and the like, and from
- 10 which they derive some profit.
- But that's really not -- in fact my
- 12 experience with undergraduates is they don't worry
- 13 about money. I guess their parents have always done
- 14 that for them. So it is for them an experience in
- 15 having to budget and live by the budget.
- 16 And the -- none of the stations has the
- 17 ability, at least legally, to send these -- the number
- 18 of dollars they have to two or three different objects
- 19 by cloning paper currency.
- 20 So if, as Mr. Murphy from the University of
- 21 Connecticut testified, there is -- that's a point of
- 22 great -- I can say concern, but I think it doesn't

- 1 overstate it to say a point of great apprehension that
- 2 he runs into in the IBS national and regional
- 3 conventions that he has attended.
- And I think that, you know, it's just not an
- 5 infinitely expansible resource. So I think the \$500
- 6 is disproportionate to the amount of use that the --
- 7 the stations make of -- of not -- well, of recorded --
- 8 digitally recorded music, which is not under a direct
- 9 license from the -- for an on-campus broadcast, for
- 10 instance.
- 11 The station has the direct permission of
- 12 the -- of the band to broadcast their music because
- 13 they value the promotional value of it. And for
- 14 starving artists, why, they need exposure more than
- 15 they need the few cents that would result from a
- 16 performance over a station that has an average number
- 17 of listeners at any given time of four.
- 18 And the -- the point here is simply that
- 19 there's just a disproportion between the small
- 20 volunteer operations that may operate only a few hours
- 21 a day, five days a week. And it's particularly a
- 22 stumbling block and an obstacle to their exercising

- 1 their abilities in this area if they're a start-up
- 2 where they have no money at all to speak of.
- 3 And a lot of stations over the past
- 4 60 years, 70 years, have been, you know, start-up
- 5 groups, that some students have gotten together and,
- 6 hey, fellows, there's this -- and gals, now -- there's
- 7 this new technical capability that we can share, you
- 8 know, records with various other people in our dorms
- 9 during certain times of the day, when we're all
- 10 supposed to be studying.
- 11 And the purpose is different. The use is
- 12 different. The impact is quite different.
- 13 And I think that the question, as I read the
- 14 statute, is that the -- the statute talks about types
- 15 of users. And I think our position has to rest in
- 16 part on the proposition that these small college
- 17 stations do not have very much in common with a
- 18 commercial webcaster or some of the big NPR affiliates
- 19 who stream, you know, not to four listeners at any
- 20 time, but to tens of thousands of listeners.
- 21 And if you look at 114(f)(2)(A) and (B)
- 22 and -- well, that's principally it, the -- you know,

- 1 Congress hasn't given us much help on the definition
- 2 of the word "type." But I think they're looking for
- 3 a -- the board to segregate different kinds of
- 4 operation. And I think the statute may even be read
- 5 as a mandatory, shall distinguish, and words to that
- 6 effect. Recognition of these -- these kinds, these
- 7 various kinds.
- 8 And as I say, when you begin to look at all
- 9 the other negotiated arrangements -- may I sit,
- 10 please?
- 11 CHIEF JUDGE SLEDGE: Yes, sir.
- 12 MR. MALONE: That they've -- obviously
- 13 SoundExchange has been chopping this up into pretty
- 14 fine, different categories of ratepayers or of users.
- And I think that that may give, as a
- 16 practical matter, maybe a practical lead to this Court
- 17 as to the content in the -- in the business they're in
- 18 of recognizing different types of webcasters.
- 19 And so I think that -- I think that's about
- 20 the most one can get out of section 114(f)(2).
- 21 The --
- 22 JUDGE ROBERTS: Well, Mr. Malone.

644 1 MR. MALONE: Yes. 2 JUDGE ROBERTS: I actually get a bit more out of --3 MR. MALONE: Okay. JUDGE ROBERTS: -- section 114(f)(2)(B). 5 6 And that is in the statutory language itself, it does 7 say that we are to distinguish between types. But in 8 making that distinction, the statute says: 9 differences to be based on criteria, including but not 10 limited to, the quantity and nature of the use of sound recordings and the degree to which the use of 11 12 the service may substitute for or may promote the purchase of phonorecords by consumers." 14 I want to look at, first, the portion that 15 says the quantity and nature of the use of sound recordings. 16 17 MR. MALONE: All right. 18 What evidence have you put JUDGE ROBERTS: 19 into the record on this question as to the quantity and use and the nature of the use of sound recordings 20 to support your request for these two different types 22 of services; namely, small commercial, noncommercial

645 webcasters and very small noncommercial webcasters? MR. MALONE: In distinguishing between those 2 two subgroups? 3 JUDGE ROBERTS: Yes. 4 5 MR. MALONE: All right. JUDGE ROBERTS: You're asking for different 6 rates, different minimum fees -- I shouldn't say Different minimum fees for those two categories, small noncommercial webcasters and very 10 small. And I'm asking you what evidence has been put 11 into the record on the quantity and nature of the use 12 of sound recordings as applicable to those two 13 different types of services? Since the statute says 14 we have to look at that, among other things. 15 MR. MALONE: All right. The difference between the two, the small and very small, is that there's ample evidence that stations who do not exceed 18 the number of performances per year for the lower rate are -- that immediately segregates out everyone with a 19 20 bigger audience. 21 In this case, certainly the sharpest 22 contrast between this and the larger stations is that

- 1 four is just very, very small.
- 2 And the -- there are some stations that will
- 3 exceed the four, but not by very much. And I think
- 4 that's simply based on the experience of IBS's
- 5 officers, over the 50 years for some of them, in
- 6 interfacing with student bodies.
- 7 And the point here, I think, in, you know,
- 8 it's -- you know, certainly a technical objection to
- 9 your argument is that it's the disproportionality
- 10 between the \$500 rate which will, you know, get you a
- 11 hundred thousand performances or so, and the amount of
- 12 use of the music measured by the number of listeners
- 13 at any given time.
- 14 And the -- you know, the stations, as we
- 15 talk to them, are willing to -- willing to pay the per
- 16 unit rate that's set out --
- 17 JUDGE ROBERTS: Mr. Malone, I'm going to
- 18 have to interrupt you because you're not answering my
- 19 question.
- 20 My question is what evidence is there that
- 21 we have in the record about the quantity and the
- 22 nature of the use of sound recordings by these very

647 small noncommercial webcasters and small noncommercial webcasters that would enable us, as the statute says, to make that type of distinction between small, very 3 small and simply noncommercial webcasters? 5 MR. MALONE: Well, Your Honor, the record does not provide the modal values on this spectrum. So I have to say that the argument for drawing a line between the small webcasters and the very small webcasters is simply the -- the amount of use. And 10 that's what the definition sets up as a hurdle to getting into that category. 11 12 JUDGE ROBERTS: So with respect, then, to at least the nature of the use of sound recordings, 13 you're acknowledging that we have nothing in the record on that question? 16 MR. MALONE: I think that's true, Your Honor, that we are not in a position to distinguish 18 for you stations along that spectrum. 19 JUDGE ROBERTS: Okay. 20 MR. MALONE: That fine grain. 21 JUDGE ROBERTS: Well, given that there is no evidence on the nature of the use --

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1	MR. MALONE: Well	040
2	JUDGE ROBERTS: and the statute requires	
3	a consideration of that, how then can we make a	
4	distinction as to the two types of services that	
5	you're asking for?	
6	MR. MALONE: I think it would be very	
7	difficult. And one has to take into account other	
8	factors.	
9	JUDGE ROBERTS: Well, how can I take into	
10	account other factors when the statute is telling me I	
11	have to take this into account?	
12	MR. MALONE: Well, I think that Congress's	
13	language in that subparagraph, I guess, is pretty	
14	intentionally loose to give you the that's almost	
15	an ad hoc call in this particular area.	
16	It does seem to us that it would be unfair	
17	to SoundExchange not to at least pay for the minutes	
18	of use that we do use. And this, I think, gets the	
19	two big groups of small webcasters sorted out as a	
20	practical matter.	
21	You know, it's	
22	JUDGE ROBERTS: I'm going to ask this	

- 1 question one last time. And that is that with respect
- 2 to the quantity and nature of the use, in particular
- 3 the nature of the use of sound recordings, you
- 4 acknowledge that there is nothing in the record to
- 5 tell us about the nature of the use of sound
- 6 recordings of very small -- the two categories that
- 7 you propose, very small noncommercial webcasters and
- 8 small noncommercial webcasters.
- 9 But you're telling me that I don't need to
- 10 make any call or determination as to the nature and
- 11 the use, and I still should nevertheless find that
- 12 these two qualify as a different type of service.
- MR. MALONE: Differentiating between the two
- 14 subcategories.
- 15 JUDGE ROBERTS: That's your position?
- MR. MALONE: That's right. We can
- 17 differentiate ourselves from the big boys.
- JUDGE ROBERTS: Okay.
- MR. MALONE: But I don't know of any
- 20 objective data that's available that would enable you
- 21 to differentiate between stations that are eight or
- 22 less or 20 or less other than the fact that, you know,

- 1 the drafting was done by people in the -- in the
- 2 college radio industry who are fairly familiar with
- 3 how these stations operate. And there clearly is
- 4 going to be a difference implied by the difference in
- 5 the hours of performance, because the staffing is
- 6 going to be very different.
- 7 You know, you're talking about a fairly
- 8 intelligent and intensive volunteer who is able to run
- 9 the station and get audiences up in the area of 20.
- 10 That's almost -- you know, I think a lot of stations
- 11 would be very happy to do that. And it may vary from
- 12 year to year because, you know, students come,
- 13 students go. Mr. Murphy mentioned the turnover in
- 14 volunteers. And that's certainly a factor.
- 15 And I think it's extremely difficult for a,
- 16 you know, a beginning staff or a small volunteer staff
- 17 to push their figures up in the area of 15 to 22
- 18 listeners.
- 19 JUDGE ROBERTS: But we have nothing in the
- 20 record on the nature of the use of sound recordings by
- 21 small and very small noncommercial webcasters?
- MR. MALONE: Other than what I've offered, I

651 don't think there's evidence in the record that enables you to differentiate between the two as, you know, small --3 JUDGE ROBERTS: The nature of the use. 5 MR. MALONE: Yeah. JUDGE ROBERTS: All right. JUDGE WISNIEWSKI: Mr. Malone, before you resume, you had mentioned something that repeats some information that was in your last rate proposal. 10 MR. MALONE: Yes. 11 JUDGE WISNIEWSKI: That is, in your last 12 rate proposal at page 2, under per performance rates, it simply says "as proposed by SoundExchange." 13 14 Would you clarify for me, because based on 15 the way you've presented your case throughout, and your arguments here this afternoon, it sounds like you 16 do have, in fact, a difference between SoundExchange 18 on the per performance rates. 19 If you look at SoundExchange's proposal 20 itself, for noncommercial webcasters, who make 21 transmissions of not more than 159,140, they ask for a 22 flat rate of \$500 per annum. That is separate and

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   apart from their minimum fee part of the proposal.
              As I understand it, you're not -- you
 2
   wouldn't be happy with $500.
              MR. MALONE: Our smaller stations cannot
 4
 5
   live with that.
              JUDGE WISNIEWSKI: So, in fact, it's not
 6
   just the minimum fee that you'd like to be these
   numbers. It is also the fee they would pay under the
   per performance rate?
10
             MR. MALONE: What --
11
              JUDGE WISNIEWSKI: Or am I missing
   something?
12
13
              MR. MALONE: No. I think what we're
   prepared to do is pay the per performance rate.
15
   we aren't prepared to pay for the thousands of
   performances that we would be paying for and not
   getting in the hands of listeners.
17
18
              JUDGE WISNIEWSKI: So you would take the per
   performance rate that is in the SoundExchange
19
20
   proposal --
21
             MR. MALONE: For the overage.
22
              JUDGE WISNIEWSKI: For the over amount, and
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653 pay that irrespective of the ATH that you broadcast; is that correct? MR. MALONE: Well, as long as you stayed in 3 the same category. JUDGE WISNIEWSKI: In the 159,000 category. 5 MR. MALONE: That's correct, Your Honor. other words, you know, the numbers of listeners that we're talking about here is just not a barrier to entry as the \$500 is a barrier to entry. 10 JUDGE WISNIEWSKI: I thought that's what you were talking about. It's not clear from your 11 proposal. 12 13 MR. MALONE: Thank you for giving me the opportunity to make it clear. 14 15 Now, there's another barrier to entry here which is adverted to by a couple of our witnesses, and that is the recordkeeping. Mr. Murphy says there are just a lot of stations that are not automated and 18 19 don't -- being automated would deprive them of their 20 educational ability. 21 So that if you institute a recordkeeping requirement that requires automation, then you're

- 1 changing one of the fundamental aspects of the college
- 2 radio volunteer-type operation. And, again, there's
- 3 precedent to look for. And that's in the
- 4 CBI/SoundExchange agreement, which gives three
- 5 alternatives as to the recordkeeping and reporting.
- 6 And that threefold alternative would be, I think in
- 7 the views of our station managers and station staff,
- 8 would be a -- an ideal sort of choice to be put to.
- 9 The feeling is that \$100 is not as much a
- 10 barrier to entry as \$500. And there are cost-free, I
- 11 guess -- well, strike cost-free. There are price-free
- 12 alternatives there in terms of also the sampling
- 13 recordkeeping, and then of course the census reporting
- 14 which is -- you know, that's just something that some
- 15 of our stations lack the technical ability and the
- 16 staffing ability to do.
- I mean, if -- and so I think that, again, if
- 18 we could get the \$500 obstacle taken care of one way
- 19 or another, that the -- and have the same choice as
- 20 SoundExchange has given the larger stations in the --
- 21 under the CBI agreement, that would substantially
- 22 solve that obstacle to small station participation.

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And, you know, I don't think that --1 2 JUDGE ROBERTS: So to be clear on that, Mr. Malone, then your stations would be willing to pay 3 the \$100 fee in lieu of having to submit the reports? 5 MR. MALONE: I think all but the very smallest would be able to. Those may not come up on the radar. 8 The -- I guess the next issue that I would 9 like to address is the joint motion of SoundExchange 10 and CBI to have the board adopt the rates in that 11 agreement for a default position. 12 And the -- this is a very peculiar vision in 13 the sense that it doesn't mean anything to CBI. 14 think that the agreement itself will take care of 15 their stations' problems. And I think that's probably 16 quite so, given the profile of their membership. 17 The -- but I don't think that -- over and 18 beyond that, I don't think that all the statutory 19 prerequisites have been met for the board's acting 20 favorably on their motion. 21 First of all, you know, IBS is objecting. 22 And certainly at this end of the station spectrum, we

- 1 represent the majority of the small stations. And so
- 2 the board is simply rejecting the -- not adopting the
- 3 interests of the -- of a substantial, presumably a
- 4 majority part of the college radio segment.
- 5 And the -- also, it's not clear to me
- 6 that -- you know, they bring in support from 24
- 7 letters to the board, which they assembled. And this,
- 8 I think, goes to the same point that the question to
- 9 me at the closing of that day's -- or at least the
- 10 closing of one of the hearings. And that is, we
- 11 didn't ask for it. We thought that, first of all, the
- 12 judges here are sitting in sort of a mixed
- 13 adjudicative, rule-making posture. And I don't think,
- 14 you know, this is the kind of evidence that goes into
- 15 the Court's decision as to whether they should proceed
- 16 to consider that it's adopted.
- 17 The statute writer has very carefully
- 18 divided that into two different segments, little i and
- 19 little ii. And the first, it's when the petition hits
- 20 your -- your doorstep, the -- there can be written
- 21 submissions from the public, if you will, as to
- 22 whether the board ought to consider the motion in an

- 1 adjudicative context, that is in the hearing.
- 2 And the second provision says that, you
- 3 know, only -- only objector -- only parties can file
- 4 objections, which certainly are a higher status on the
- 5 evidence tree than just comments by nonparties.
- 6 So that we don't think that what we have in
- 7 those 24 letters is persuasive.
- 8 The -- nor I suggest can the -- I think the
- 9 first step, that is, of getting the judges to consider
- 10 the motion, has been taken. And certainly the letter
- 11 writers have no objection to that.
- Then when we move to the second phase, I
- 13 don't think they have any standing to object if they
- 14 aren't parties.
- 15 So, you know, this is either a careless
- 16 draftsman or one who's got a very precise sense of
- 17 what the various words are intended to mean in this
- 18 statute.
- 19 And we don't think that -- we don't think
- 20 that either the movant, one of the co-movants or
- 21 the -- you know, I just don't think that CBI -- it
- 22 gets them nothing to have the rate adopted. They've

658 already gotten to their rate guaranteed by publication in the Federal Register as a result of the filing agreement. And extending it to other parties at 3 large, or other operations at large doesn't -- it's no skin off their nose either way. 5 Now, the -- well, I think I've intimated 6 7 before my views as to why the agreement was set up and has the provision of making it not subject to the nondisclosure requirements. 10 JUDGE ROBERTS: Mr. Malone --11 MR. MALONE: Yes. 12 JUDGE ROBERTS: -- are you still objecting 13 to the adoption of the CBI agreement? 14 MR. MALONE: Well, the -- if that --15 that's -- in a sense, that's no skin off of the bigger IBS members' noses. But to the smaller --16 17 JUDGE ROBERTS: I'm asking you. When we published it, you filed an objection. 18 19 MR. MALONE: We did. 20 JUDGE ROBERTS: Are you still standing by 21 that objection? 22 MR. MALONE: We are still standing by the

659 record that we have made to date. JUDGE ROBERTS: Are you still standing by 2 your objection? 3 MR. MALONE: Well, if you're -- if you're 5 asking by --JUDGE ROBERTS: I'm asking you if you object 6 to the adoption of the CBI agreement? MR. MALONE: We do object to the secondary 8 effects in terms --10 JUDGE ROBERTS: Do you object to the -- I 11 don't know how I can ask this plainer? Do you object to the agreement? You filed an objection with us. 12 13 I'm asking you, do you still object? MR. MALONE: We object because it excludes 14 us by the \$500 minimum. 15 16 JUDGE ROBERTS: Okay. I don't understand that. And here is why I don't understand that. 17 18 CBI agreement asks for the delineation of a category identified as noncommercial educational webcasters and 19 20 provides a definition for that and sets forth that the \$500 fee is to apply to a noncommercial educational 22 webcaster.

660 In your case, you have proposed for us to 1 adopt two new types of services. 3 MR. MALONE: Yes, Your Honor. JUDGE ROBERTS: The small noncommercial 4 webcaster and the very small noncommercial webcaster. 5 6 MR. MALONE: That's right. 7 JUDGE ROBERTS: What interest of it is your -- is it of you to object to an adoption of noncommercial educational webcaster when you're 10 proposing two different -- completely different services? 11 12 MR. MALONE: Well --13 JUDGE ROBERTS: You're not proposing a rate 14 for noncommercial educational webcasters. Only CBI 15 and SoundExchange are. 16 MR. MALONE: Right. 17 JUDGE ROBERTS: So why are you objecting to 18 our adoption of that if you have a -- two separate 19 categories that you want adopted? 20 MR. MALONE: Well, the judges can certainly say that -- I mean, there's nothing incompatible with 22 them. The --

661 JUDGE ROBERTS: But I'm asking you why are 1 you still objecting to the adoption of a \$500 minimum fee for noncommercial educational webcasters when you 3 have proposed new fees for two new types of services and have not proposed a fee for something called a noncommercial educational webcaster? 7 MR. MALONE: Well, our --JUDGE ROBERTS: Where is your dog in that 8 fight? I don't see it. 10 MR. MALONE: All right. The dog in that fight is -- and, again, excluding indirect effects 11 12 that I understand to be the context of your question. 13 We have no objection to the terms that are there as long as they don't apply to our small stations. 15 JUDGE ROBERTS: So you're just objecting to 16 it on the theory that you just hope that what's ever 18 in there doesn't somehow get applied to your case, 19 even though you're asking for two completely different services? 20 21 MR. MALONE: That's essentially correct, 22 Your Honor.

662 JUDGE ROBERTS: All right. 1 MR. MALONE: I think the -- I think that 2 basically hits the points of our case that might cause 3 some of the most question. And I think, at this point, I will simply complete my remarks with the request that we have a clear path for these stations to operate without having to undergo restructuring of their academic or their educational program, and, again, at a price and with ancillary recordkeeping 10 requirements that they can live with. 11 CHIEF JUDGE SLEDGE: Thank you. Mr. Handzo, any further argument? 12 13 REBUTTAL CLOSING ARGUMENTS OF SOUNDEXCHANGE, INC. MR. HANDZO: Briefly, Your Honor. 14 15 Just two points, if I may. First of all, I wanted to respond to Judge Roberts' question about our 17 interpretation of the Webcaster Settlement Act and whether there was legislative history that we were 18 19 referring to. 20 And the answer is, no, we were referring to 21 the text of the statute itself, which we think supports that interpretation. But there isn't some

663 additional legislative history that we hadn't cited 1 2 you to. 3 JUDGE ROBERTS: Okay. MR. HANDZO: The second point was in response to Mr. Oxenford's argument about Dr. Fratrik, that all of the mistakes that he made favored SoundExchange. That's really actually not true. 8 For example, he has this assumption of a 20 percent operating return which is, in our view, 10 clearly a mistake, and certainly not one that favors 11 SoundExchange. But the broader point is that if you correct 12 those mistakes that allegedly were made in favor of 13 SoundExchange, what you wind up getting is a 14 15 nonsensical result, a result where the sellers have to pay the buyers to use the market. 16 17 So all it shows, if you do that correction, is that his model makes no sense. 18 And then I think I'll just end where 19 20 Mr. Oxenford began, which is citation to "The Dark 21 Arts of Mathematical Deception." 22 I probably don't need to argue at length to

664 the Court that I don't know enough math to practice the dark arts of mathematical deception. I think that SoundExchange's evidence is straightforward. And we would ask the Court to adopt our rate proposal and terms. 6 Thank you. JUDGE WISNIEWSKI: Mr. Handzo, before you go, just a quick question. Do you happen to have your rate proposal before you? 10 MR. HANDZO: Someone in this room has to 11 have it. 12 I do now. 13 JUDGE WISNIEWSKI: Just as a matter of clarification. On page 12 of your rate proposal, under minimum fee. 15 16 MR. HANDZO: Yes. JUDGE WISNIEWSKI: Paragraph 1 relates to 17 18 commercial webcasters. Paragraph 2 to noncommercial webcasters. 19 20 MR. HANDZO: Right. 21 JUDGE WISNIEWSKI: It looks to me like whoever drafted this did a cut and paste with the very

665 last sentence that's changed, last full sentence that's changed there, and still references commercial webcasters under the noncommercial webcasters paragraph. 5 Am I correct in assuming that that's an error? 7 MR. HANDZO: I'm not seeing that. JUDGE WISNIEWSKI: I'm looking at the sentence that reads: "For each such commercial 10 webcaster, the annual minimum fee described in this 11 paragraph shall constitute the minimum fees due under 12 both 17 USC 112(e)(4) and 114(f)(2)(B)." 13 MR. HANDZO: Yes. I think the answer is that was a mistake. It was actually corrected. 15 submitted a corrected version on July 14th, I believe. 16 JUDGE WISNIEWSKI: Okay. 17 MR. HANDZO: We'll make sure you have that. JUDGE WISNIEWSKI: Well, as long as you tell 18 19 It's a small thing. But I just want to make sure I understand what you're asking for. 20 21 MR. HANDZO: Thank you. 22 CHIEF JUDGE SLEDGE: Mr. Oxenford.

- 1 REBUTTAL CLOSING ARGUMENTS ON BEHALF OF LIVE365, INC.
- 2 MR. OXENFORD: Thank you. You didn't give
- 3 me a lot to reply to.
- Judge Wisniewski, let me see if I can
- 5 explain the question that you had about the
- 6 aggregator.
- 7 The definition of licensee in the proposed
- 8 regulations talks about a licensee is a person that's
- 9 obtained a statutory license to make eligible
- 10 nonsubscription transmissions or noninteractive
- 11 digital transmissions as part of a new subscription
- 12 service.
- In the statute an eligible nonsubscription
- 14 transmission is a noninteractive, nonsubscription
- 15 digital audio transmission not exempt under (d)(1)
- 16 that is made as part of a service that provides audio
- 17 programming.
- Our definition of a webcast aggregation
- 19 service is a streaming service that provides a network
- 20 of 100 independent aggregated webcasters. The
- 21 aggregation -- the definition of aggregated webcasters
- 22 is an individual, business, organization or other

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1	entity that streams less than 100,000 ATH of	
2	royalty-bearing performances and utilizes a webcast	
3	aggregation service.	
4	So the service that's providing the	
5	nonsubscription transmissions is the licensee who is	· ·
6	paying the royalty.	
7	The aggregated webcasters are not themselves	
8	services.	
9	JUDGE WISNIEWSKI: So under your	
10	interpretation of the regs as they currently stand, or	
11	as you propose them, one would always have to be a	
12	service to be a webcaster for our purposes?	
13	MR. OXENFORD: To be paying the royalty	
14	rates that we're establishing, that's correct. You	
15	would have to be a service. And in fact, I believe	
16	that's in $114(f)(2)(A)$ , says that this proceeding is	
17	to determine reasonable rates and terms of royalty	
18	payments for public performances of sound recordings	
19	by means of eligible nonsubscription transmission	
20	services.	
21	Again, you've got to be a service.	
22	JUDGE WISNIEWSKI: And how are the said	

668 services defined? 1 MR. OXENFORD: Well, the word "service" is 2 not itself defined. But the only reference to a 3 service in connection with an aggregation is in connection with the aggregation -- webcast aggregation service --6 7 JUDGE WISNIEWSKI: But there are surely 8 individual webcasters out there, right? 9 MR. OXENFORD: Sure. 10 JUDGE WISNIEWSKI: So they're regarded as services for purposes of the act under your theory 11 12 here. 13 MR. OXENFORD: Right. But they are not aggregated webcasters under the definition provided 14 here unless they use a service, the one that's actually streaming, an aggregation service that's 17 actually streaming. 18 JUDGE WISNIEWSKI: So you're saying that, 19 under your definition in B, it is the second half of 20 the sentence that satisfies the condition that you are 21 seeking to obtain here? 22 MR. OXENFORD: I'm sorry. B? Which B?

669 JUDGE WISNIEWSKI: Your definition of 1 aggregated webcasters that you were just referring to. It's the "and" portion. "And utilizes a webcast 3 aggregation service" --5 MR. OXENFORD: Correct. JUDGE WISNIEWSKI: -- that makes this different. 8 MR. OXENFORD: That's correct. JUDGE WISNIEWSKI: And without that, then 10 that would not be the case? 11 MR. OXENFORD: If you and I were out there not using a webcast aggregation service, if I was out 12 there just streaming my own service, I would be a 13 service. 14 15 If I stream it through a webcast aggregation service, I am not the service. The aggregation service is the service. 18 JUDGE ROBERTS: I have to say, Mr. Oxenford, I'm still confused based on the language you're 20 offering here, proposed regulatory language. Because 21 you have a definition of a commercial webcaster, and you identify that person as the licensee.

Now, throughout your proposed findings, and,	
Now, enroughout your proposed rindings, and,	
indeed, throughout this case, you've talked, and your	
witnesses have talked, about Live365 and all the	
webcasters that Live365 has on the service.	
Now, if we if this language says that a	
commercial webcaster is a licensee, then we're talking	
about who are we talking about here? Are we	
talking about just Live365? Or are we talking about	
all those on the Live365 service that have been	
identified throughout this proceeding as webcasters?	
MR. OXENFORD: We are talking about Live365,	
who is the service that makes the eligible digital	
audio transmissions. It's the one that's actually	
making the transmissions.	
JUDGE ROBERTS: So Live365, then, in the way	
that you have set this regulatory language up, is	
must be then, I guess, both the commercial webcaster	
and the aggregation aggregated webcasting service.	
MR. OXENFORD: Correct.	
JUDGE ROBERTS: Well, I pity the person in	
the public that looks at this and tries to figure out	
that, indeed, that is the setup here, again,	
	witnesses have talked, about Live365 and all the webcasters that Live365 has on the service.  Now, if we if this language says that a commercial webcaster is a licensee, then we're talking about who are we talking about here? Are we talking about just Live365? Or are we talking about all those on the Live365 service that have been identified throughout this proceeding as webcasters?  MR. OXENFORD: We are talking about Live365, who is the service that makes the eligible digital audio transmissions. It's the one that's actually making the transmissions.  JUDGE ROBERTS: So Live365, then, in the way that you have set this regulatory language up, is must be then, I guess, both the commercial webcaster and the aggregation aggregated webcasting service.  MR. OXENFORD: Correct.  JUDGE ROBERTS: Well, I pity the person in the public that looks at this and tries to figure out

671 particularly when your proposed findings and your witnesses have been talking about all the webcasters that are present on the Live365 service. Because 3 they're not webcasters, at least not according to this. 6 MR. OXENFORD: They are aggregated webcasters --JUDGE ROBERTS: No, they are not. 9 MR. OXENFORD: -- under the definition. 1.0 JUDGE ROBERTS: Not according to this 11 definition, they are not. Because the word 12 "webcaster," "commercial webcaster" in your definition 13 says that's the licensee. And those people are not the licensee. Live365 is the licensee. 14 15 MR. OXENFORD: Because those people are not the ones that are making the digital audio 17 transmission. 18 JUDGE ROBERTS: Fair enough. But I don't understand why, through this proceeding, we've been 20 talking about webcasters on the Live365 service when 21 they are not the licensee. Why weren't you talking about channels? That we just have 6,000 channels?

672 1 MR. OXENFORD: Perhaps we should have used the words "channels" or "programmers" or something else as opposed to "webcasters." And I apologize for the confusion. 5 JUDGE ROBERTS: Even your proposed findings are talking about the webcasters present on the Live365 platform, or service as you identify it. But that's not accurate. Because they're not the licensee. 10 MR. OXENFORD: That's correct. 11 CHIEF JUDGE SLEDGE: The transcript will 12 show that this morning you said that Live365 pays the license for the webcasters. 13 14 MR. OXENFORD: For the aggregated webcasters. 15 That's correct. 16 CHIEF JUDGE SLEDGE: Now you're saying that that's not true. That they don't pay any royalties? 18 That they don't owe any royalties? That they're not a 19 licensee? 20 MR. OXENFORD: Live365 is the licensee who pays for the aggregated webcasters. 22 CHIEF JUDGE SLEDGE: And you said -- which

673 is different than what you told us this morning? 2 MR. OXENFORD: I don't believe it's different. If I did --3 CHIEF JUDGE SLEDGE: Let me say it again. 5 This morning you said that Live365 pays the royalties for the licensee. 7 MR. OXENFORD: If I said that, Your Honor, I misspoke. Because Live365 is --9 CHIEF JUDGE SLEDGE: That's what you've been 10 saying this whole proceeding. 11 MR. OXENFORD: Live365 is the licensee. 12 it's paying for those who utilize the webcast aggregation service. 13 14 CHIEF JUDGE SLEDGE: Even the evidence -the documents that you put into evidence in this 15 proceeding that are your offerings from your Web site 17 include a provision that you can sign up under one 18 program, and Live365 will pay your license. 19 MR. OXENFORD: Correct. 20 CHIEF JUDGE SLEDGE: And now you're saying that's not the case at all. That Live365 is the 22 licensee.

- 1 MR. OXENFORD: Live365 is the licensee.
- 2 Live365 is the license -- is recognized by
- 3 SoundExchange, has been recognized by SoundExchange as
- 4 the licensee.
- 5 What we say to -- in our commercial
- 6 statements on our Web site that's been offered into
- 7 evidence, I believe actually by SoundExchange,
- 8 that's -- that's not what we're saying legally. When
- 9 we're saying that we're paying their license fees,
- 10 we're paying the license fees that a webcaster who
- 11 chooses to use our service, who becomes an aggregated
- 12 webcaster under the terms that we've suggested here,
- 13 we are the licensee who is paying the service.
- 14 Live365 is the licensee who is paying the service.
- JUDGE ROBERTS: Again, I have to point to
- 16 the fact that your witnesses consistently went on
- 17 talking about the webcasters that were on your service
- 18 and that we pay for those webcasters for their
- 19 licenses. And they can elect not to have us pay for
- 20 them if they want to step out of it. But we're paying
- 21 the licenses.
- 22 And there's only one license that's being

- 1 talked about here.
- 2 MR. OXENFORD: We are paying the licenses
- 3 for the services that choose to be part of our
- 4 aggregation service. We are the licensee for those
- 5 services.
- 6 People can use the other part of the Live365
- 7 platform that we've heard so much about to transmit --
- 8 to do the technical transmission, just like they can
- 9 go out and hire a third-party company to do the
- 10 transmission and pay their own royalties and be their
- 11 own licensee.
- 12 What we are talking about here are the
- 13 services that choose to become part of the Live365
- 14 aggregation service, where we are the ones that are
- 15 the licensee --
- 16 JUDGE WISNIEWSKI: Well, now you just used
- 17 the word services twice there again. That goes back
- 18 to what -- conflicts with what you told me, that they
- 19 are not services.
- 20 MR. OXENFORD: Okay. I apologize. We are
- 21 the ones that are providing. We are the service that
- 22 is the licensee that is streaming for these other

676 webcasters who are essentially providing us the programming that is then streamed to the public. 3 And we are the licensee in that case. JUDGE ROBERTS: And you believe that 4 somebody looking at this regulatory language would be 5 able to figure out, if they were an aggregator, that, 7 oh, yes, I'm the service, I am the commercial webcaster, and I'm also the aggregation webcasting service? I'm both? 10 MR. OXENFORD: I'd have to say that there are a lot of ambiguities in this statute. 11 And the 12 rules that the general public might not --13 JUDGE ROBERTS: We can't do anything about 14 the statute. But we can certainly do something about 15 the regulations --16 MR. OXENFORD: Right. 17 JUDGE ROBERTS: -- since they're our regulations. 18 19 Again, I ask you, would that be evident to 20 somebody who went and looked at the regulatory language that you're proposing here as an attachment 22 to your proposed findings, that, yes, I understand

		677
1	that if I'm an aggregation service, I am both these	
2	entities?	
3	MR. OXENFORD: Well, Your Honor, if it's not	
4	clear, I believe you've got the ability to substitute	
5	language that makes it clear. I've told you	
6	JUDGE ROBERTS: Apparently that's what's	
7	going to have to be done.	
8	MR. OXENFORD: Right. And it may be just by	
9	including in the language of the definition of a	
10	webcast aggregation service the word "licensee." It	
11	is a licensee who does this.	
12	JUDGE ROBERTS: All right.	
13	CHIEF JUDGE SLEDGE: Anything else?	
14	MR. OXENFORD: Thank you.	
15	CHIEF JUDGE SLEDGE: Thank you.	
16	Anything further? All right. That	
17	completes our closing arguments. The closing	
18	arguments are the last phase of the of the	
19	proceeding. The only remaining part is for the	
20	determination. And that is what we will begin to	
21	undertake based on the record you have provided us,	
22	the arguments made, and the submissions made.	
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1	We stand adjourned.	
2	(Whereupon, at 2:21 p.m., the hearing was	
3	concluded.)	
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679 1 CERTIFICATE 2 I, Vicky Reiner, RMR, CRR, and Notary Public for the District of Columbia, duly commissioned and 3 qualified, do hereby certify that the proceedings in the cause aforesaid was taken down by me in stenotype and subsequently transcribed into English text, and that the foregoing is a true and accurate transcript of the proceedings so held. 9 I do hereby certify that the proceedings were taken at the time and place as specified in the 10 foregoing caption. 11 12 I do hereby further certify that I am in no way interested in the outcome of this action. 13 14 In witness whereof, I have hereunto signed 15 my name this 13th day of October, 2010. 16 17 18 Notary Public in and for the District of Columbia 19 20 My Commission expires: September 30, 2012 21 22

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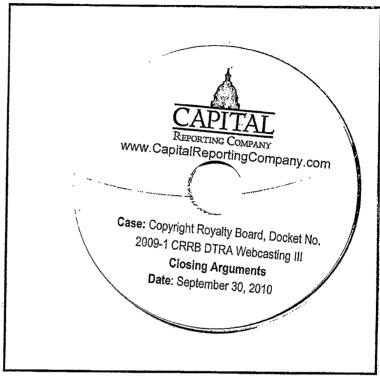
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Attached is your MiniCD, containing your ASCII, .PDF and .VDF files, which are complimentary with every Capital Reporting Company transcript.



(Works in regular CD drive.)

#### Instructions for using your Visionary .VDF Transcript Viewer:

- 1) Insert the MiniCD in your disk drive.
- 2) Open the disk on your computer and you will see a folder with the deponent's name and the deposition date. Open this folder.
- 3) Click on the "Viewer Start" file to begin installation of the Visionary Viewer to your computer. It will take less than two minutes.
- 4) Once installation is complete, open the "data" folder to find your VDF, TXT and .PDF files. You can now open the .VDF file in the Visionary Viewer.

Please call us if you have any questions!